Equality Impact Assessment Template¹

Public sector bodies need to be able to evidence² that they have given due regard to the impact and potential impact on all people with 'protected characteristics'³ in shaping policy, in delivering services, and in relation to their own employees.

The following principles, drawn from case law, explain what is essential in order for the Public Sector Equality Duty to be fulfilled. Public bodies should ensure:

- **Knowledge** everyone who works for the council must be aware of our Equality Duties and apply them appropriately in their work.
- **Timeliness** you must comply with the Duty at the time of considering policy options and/or before a final decision is taken. You cannot meet the Duty by justifying a decision after it has been taken.
- Real consideration you must consider the aims of the Equality Duty as an integral part of your decision-making process. The Duty is not about box-ticking; it must be done properly, with rigour and with an open mind so that it influences your final decision.
- **Sufficient information** you must consider what information you have and what further information is needed to give proper consideration to the Equality Duty.
- **No delegation** the council is responsible for ensuring that any contracted services which provide services on our behalf can comply with the Duty, are required in contracts to comply with it, and do comply in practice. It is a duty that cannot be delegated.
- **Review** we must have regard to the aims of the Duty not only when a policy is developed and decided upon, but also when it is implemented and reviewed. The Equality Duty is a continuing duty.
- **Proper Record Keeping** we must keep records of the process of considering the Equality Duty and the impacts on protected groups. This encourages transparency and the proper completion of Equality Duties. If we don't keep records then it may be more difficult for us to evidence that we have fulfilled our equality duties.

For more guidance see the guidance [weblink] or contact the Communities and Equality Team – x 2301. EIA workshops and support are available through Directorate Equality Groups from the Communities and Equality Team.1. Equality Impact Assessment (EIA) Template

¹ Information taken from Equality Act 2010: Public Sector Equality Duty What Do I Need To Know? A Quick Start Guide For Public Sector Organisations – Government Equalities Office May 2011

² To councillors, senior managers, service-users, the public and community and voluntary sector groups

³ 'Protected characteristics' are: age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex, sexual orientation. (Also marriage and civil partnership, but only in relation to eliminating discrimination.)

Title of EIA (should clearly explain what you are assessing)	Council Tax Reduction scheme 2017/18	ID No.					
Team/Department	Welfare Reform – Finance and Resources	Welfare Reform – Finance and Resources					
Focus of EIA	The focus of this EIA is the impact of what the proposed chang would mean for recipients of Council Tax Reduction. A draft scheme for Council Tax Reduction (CTR) which contain published in September 2016 and consulted upon. These possible changes are not currently policy. A decision on part of the CTR scheme will be made at a meeting of Full Cour the impacts of the possible changes should they be adopted. The draft possible changes were: The taper When people start to receive more income than they would on Support or Employment Support Allowance (often by working) every extra £1 they receive. This is called the taper. It is proposed that the taper is increased from £0.20p to £0.25p person receives, their Council Tax Reduction will reduce by £0. It is estimated this change would affect 2298 cases and would an average of £1.74 per week more in Council Tax than they demean individuals losing between a few pence and £7.50 per week.	ed three possible changes whether they should be a cil on 15 th December. This Job Seekers Allowance, In heir CTR goes down by £ . This means that for each 25p rather than £0.20p. mean those people would o now. For individual case	dopted as a s EIA looks at a come 0.20p for a extra £1 a				
	Currently CTR will pay up to 80% of a household's Council Tax	liability whichever Counc	l Tax band				

their property is in. Council Tax bands go from A to H. Generally the larger and more valuable a property, the higher band it will be in.

It is proposed that CTR will be based on a maximum of a band D property including the separate maximum CTR payable. For example, at the moment the maximum rate of CTR a person can receive is 80% of their liability. This proposal would mean that the maximum CTR a working age household could receive would be 80% of the Council Tax liability for a Band D property.

It is estimated this change would affect 152 cases and would mean those people would have to pay between £2.08 and £16.69 per week more than they do now.

Minimum amount of CTR

Currently the smallest amount of CTR a household can receive is £0.01p per week.

It is proposed that once CTR entitlement goes below £5 per week, it will then reduce to zero, which means the household would pay the full amount of Council Tax.

For the people affected by these changes this would mean they would have to pay a higher amount of Council Tax then they do now.

It is estimated this change would affect 609 households and would mean those people would have to pay between £0.01 and £4.99 per week more in Council Tax than they do now.

Note: There are likely to be around 300 households who are affected by more than one of these provisions. If these possible changes are adopted these households will be written to and invited to apply for the Discretionary Council Tax Reduction scheme so these circumstances can be taken into account.

Consider:

- How to avoid, reduce or minimise negative impact (if you identify unlawful discrimination, including victimisation and harassment, you must stop the action and take advice immediately).
- How to promote equality of opportunity. This means the need to:
 - Remove or minimise disadvantages suffered by equality groups
 - Take steps to meet the needs of equality groups
 - Encourage equality groups to participate in public life or any other activity where participation is disproportionately low
 - Consider if there is a need to treat disabled people differently, including more favourable treatment where necessary
- How to foster good relations between people who share a protected characteristic and those who do not. This means:
 - Tackle prejudice
 - Promote understanding

	Summary of data ¹ about your service-users and/or staff	Summary of service-user and/or staff feedback ²	Impacts identified from data and feedback (actual and potential) ³	All potential actions to: advance equality of opportunity, eliminate discrimination, and foster good relations (You will prioritise these below in section 2)
Age (people of all ages)	Taking each measure separately 3059 households of working age would be affected by these changes. They would exclude people of pensionable age. As a proportion of the caseload people aged 25-34 are slightly		Taking each measure separately 3059 households of working age would have to pay more Council Tax than they do now.	Ensure the provision of clear communications about the change so people have time to prepare. This will include making information available according to need whether that is through 121 conversations or translations.

¹ 'Data' may be monitoring, customer feedback, equalities monitoring, survey responses...

² Either ongoing links with community and voluntary groups, service-user groups, staff forums; or one-off engagement sessions you have run.

³ If data or engagement are missing and you can not define impacts then your action will be to take steps to collect the missing information.

Appendix 2

more likely to be affected by change to the Taper and the Minimum amount of CTR than other age brackets.

As a proportion of the caseload people aged 45-54 are more likely to be affected by the restriction to Band D than other age groups

As a proportion of the caseload people aged 55-64 are less likely to be affected by the changes to the Taper and Minimum amount of CTR than other groups and people aged 16-25 are less likely to be affected by the restriction to band D.

People currently in receipt of CTR aged 25-34 and 45-54 are more likely to have to pay more council tax than people in other age brackets as a result of these changes..

This will include providing information to organisations which support people with protected characteristics.

Continue to provide a discretionary fund which can be used to increase the amount of CTR anyone can get if they face exceptionally difficult circumstances. Review take up of the discretionary fund to make sure it is being taken up where there is a need.

Ensure there is availability of advice within the city so people can receive help dealing with benefits, payment of council tax, budgeting and moving towards work.

	Summary of data ¹ about your service-users and/or staff	Summary of service- user and/or staff feedback ¹	Impacts identified from data and feedback (actual and potential) ¹	All potential actions to: advance equality of opportunity, eliminate discrimination, and foster good relations
Disability (a person is disabled if they have a physical or mental impairment which has a substantial and long-term adverse effect on their ability to carry out normal day-to-day activities ¹)	(For the purposes of this measure a household is considered to have a member who is disabled if they are in receipt of Disability Living Allowance, Personal Independence Payments or Severe Disablement Allowance) Taking each measure separately 505 households with a disabled member would be affected by one of these changes. 350 - the Taper 78 - Restriction to band D 77 - £5 Minimum CTR		Taking each measure separately 505 households with a disabled member would be affected by these changes and have to pay more Council Tax As a proportion of the caseload households with a disabled member are less likely to have to pay more Council Tax as a result of these changes than other households.	There are a number of provisions within the CTR scheme which recognise and account for the issues faced by disabled people in relation to their finances, These include the full disregard of some income types, for example Disability Living Allowance and Personal Independence payments; and, increases in applicable amounts through specific disability related elements such as the disability premium, the severe disability premium and the carers premium. Consultation has been undertaken with the community and voluntary sector which will help to disseminate information about the possible changes Ensure the provision of clear
	As a proportion of the			communications about the change

_

¹ The definition includes: sensory impairments, impairments with fluctuating or recurring effects, progressive, organ specific, developmental, learning difficulties, mental health conditions and mental illnesses, produced by injury to the body or brain. Persons with cancer, multiple sclerosis or HIV infection are all now deemed to be disabled persons from the point of diagnosis.

Summary of data ¹ about your service-users and/or staff	Summary of service- user and/or staff feedback ¹	Impacts identified from data and feedback (actual and potential) ¹	All potential actions to: advance equality of opportunity, eliminate discrimination, and foster good relations
caseload households with a disabled member are less likely to be affected by the change to the Taper or the Minimum amount of CTR than households without a disabled member. For the restriction to band D as a proportion of the caseload households with a disabled member are about as likely to be affected by this change as households without a disabled member.			so people have time to prepare. This will include making information available according to need whether that is through 121 conversations or translations. This will include providing information to organisations which support people with protected characteristics. Continue to provide a discretionary fund which can be used to increase the amount of CTR anyone can get if they face exceptionally difficult circumstances. Review take up of the discretionary fund to make sure it is being taken up where there is a need. Ensure there is availability of advice within the city so people can receive help dealing with benefits, payment of council tax, budgeting and moving towards work.

	Summary of data ¹ about your service-users and/or staff	Summary of service- user and/or staff feedback ¹	Impacts identified from data and feedback (actual and potential) ¹	All potential actions to:
Gender reassignment (a transsexual person is someone who proposes to, starts or has completed a process to change his or her gender. A person does not need to be under medical supervision to be protected)	This information is not available at a case level (although it is requested).	The Trans Scrutiny work undertaken by the council and partners identified that Trans people are more likely to be unemployed (because of discrimination) and therefore to be on low incomes	Any households with a transsexual member would have to pay more Council Tax as a result of these changes.	Consultation has been undertaken with the community and voluntary sector which will help to disseminate information about the possible changes Ensure the provision of clear communications about the change so people have time to prepare. This will include making information available according to need whether that is through 121 conversations or translations. This will include providing information to organisations which support people with protected characteristics. Continue to provide a discretionary fund which can be used to increase the amount of CTR anyone can get if they face exceptionally difficult circumstances. Review take up of the discretionary fund to make sure it is being taken up where there is a need. Raise awareness of the discretionary

	Summary of data ¹ about your service-users and/or staff	Summary of service- user and/or staff feedback ¹	Impacts identified from data and feedback (actual and potential) ¹	All potential actions to: advance equality of opportunity, eliminate discrimination, and foster good relations
				fund with Revenues and Benefit Teams and our internal and external stakeholders.
				Ensure there is availability of advice within the city so people can receive help dealing with benefits, payment of council tax, budgeting and moving towards work.
Pregnancy and maternity (protection is during pregnancy and any statutory maternity leave to which the woman is entitled)	Taking each measure separately 112 households with a child under 1 year of age would be affected by one of these changes. 89 – The Taper 3 – Restriction to Band D 20 – Minimum amount of CTR		112 Households with a child under 1 year of age would have to pay more Council Tax as a result of these changes As a proportion of the caseload households with a child under 1 year of age are about as likely to have to pay	Consultation has been undertaken with the community and voluntary sector which will help to disseminate information about the possible changes Ensure the provision of clear communications about the change so people have time to prepare. This will include making information available according to need whether that is through 121 conversations or translations. This will include providing information to organisations which support people with protected characteristics.

Summary of data ¹ about your service-users and/or staff	Summary of service- user and/or staff feedback ¹	Impacts identified from data and feedback (actual and potential) ¹	All potential actions to: advance equality of opportunity, eliminate discrimination, and foster good relations
As a proportion of the caseload households with a child under one are about as likely to be affected by all three measures as households without a child under one		more Council Tax as a result of this change as households which do not have a child under 1 year of age	Continue to provide a discretionary fund which can be used to increase the amount of CTR anyone can get if they face exceptionally difficult circumstances. Review take up of the discretionary fund to make sure it is being taken up where there is a need. Ensure there is availability of advice within the city so people can receive help dealing with benefits, payment of council tax, budgeting and moving towards work.

	Summary of data ¹ about your service-users and/staff	or use	mmary o er and/or dback ¹	f service- staff	Impacts i from data feedback potential	a and (actual and	All potential actions to: advance equality of opportunity, eliminate discrimination, and foster good relations
Race (this includes ethnic or national origins, colour or nationality, and includes refugees and migrants; and Gypsies and Travellers) These figures are extrapolated as not all customers have disclosed their ethnicity	Arab Asian or Asian British: Bangladeshi Asian or Asian British: Indian Asian or British: Pakistani Asian or British: Any other Background Black-Black British: African Black - Black British: Caribbean Black - Black British: Other Chinese Gypsy/Traveller Mixed: Any other mixed background Mixed: White and Asian Mixed: White and Black African Mixed: White and Black	overall caseload 0.63% 1.07% 0.34% 0.17% 1.97% 2.32% 0.58% 0.43% 0.23% 0.11% 1.04% 0.69% 1.42%	The Taper 1.05% 2.51% 0.53% 0.40% 2.64% 1.98% 0.26% 0.13% 0.39% 0.13% 1.58% 0.92% 1.71%	Restriction to band D 0.00% 3.71% 0.00% 0.00% 3.70% 3.70% 0.00% 0.00% 0.00% 1.85% 0.00%	£5 minimum CTR 0.52% 2.10% 2.63% 0.00% 2.63% 0.52% 0.00% 0.52% 0.00% 1.05% 1.05% 2.10%	All customers in this group would have to pay more council tax	with protected characteristics.
	Caribbean White: Any other White Background	1.18% 8.47%	0.39% 15.30%	0.00% 9.26%	0.00% 15.26%		fund with Revenues and Benefit Teams and our internal and external stakeholders.
	White: British White: Irish	78.24% 1.04%	69.92% 0.13%	75.93% 0.00%	73.68% 0.00%		Page 11 of 25

Summary of data ¹ about your service-users and/or staff	Summary of service- user and/or staff feedback ¹	Impacts identified from data and feedback (actual and potential) ¹		All potential actions to:
				Ensure there is availability of advice within the city so people can receive help dealing with benefits, payment of council tax, budgeting and moving towards work.

	Summary of data ¹ your service-users staff		Summary of service- user and/or staff feedback ¹	Impacts identified from data and feedback (actual and potential) ¹	All potential actions to:
Religion or belief (religion includes any religion with a clear structure and belief system. Belief means any religious or philosophical belief. The Act also covers lack of religion or belief.)	Case level information religious belief is not available. The followis from the 2011 Celean There is no reason a present to expect the distribution to vary for distribution of CTR claimants and these measures Christian Muslim Buddhist Jewish Hindu Sikh Other religion No Religion Religion not stated	ot wing data ensus. at ne from the	No specific issues identified or raised by community in informal consultation	All customers in this group would have to pay more council tax	Consultation has been undertaken with the community and voluntary sector which will help to disseminate information about the possible changes Ensure the provision of clear communications about the change so people have time to prepare. This will include making information available according to need whether that is through 121 conversations or translations. This will include providing information to organisations which support people with protected characteristics. Continue to provide a discretionary fund which can be used to increase the amount of CTR anyone can get if they face exceptionally difficult circumstances. Raise awareness of the discretionary fund with Revenues and Benefit Teams and our internal and external stakeholders.

	Summary of data ¹ about your service-users and/or staff	Summary of service- user and/or staff feedback ¹	Impacts identified from data and feedback (actual and potential) ¹	All potential actions to:
				Ensure there is availability of advice within the city so people can receive help dealing with benefits, payment of council tax, budgeting and moving towards work. Moneyworks is an organisation funded by Brighton and Hove Council set up to help residents save money, make money and manage their money better. The services are for anyone who is struggling to make ends meet and incorporates community and voluntary services throughout the city.
Sex/Gender (both men and women are covered under the Act)	Taking each measure separately 1,026 households where the claimant is male will be affected 796 – The Taper 52 – Restriction to Band D 178 – Minimum CTR Taking each measure		1,026 households where the claimant is male and 1,978 households where the claimant is female would have to pay more Council Tax as a result of these changes. As a proportion of the caseload households where the claimant is female are more likely to	Ensure the provision of clear communications about the change so people have time to prepare. This will include making information available according to need whether that is through 121 conversations or translations. This will include providing information to organisations which support people with protected characteristics.

Summary of data ¹ about your service-users and/or staff	Summary of service- user and/or staff feedback ¹	Impacts identified from data and feedback (actual and potential) ¹	All potential actions to:
separately 1,978 households where the claimant is female will be affected. 1448 – The Taper 100 – Restriction to Band D 430 – Minimum CTR As a proportion of the caseload changes to the Taper and the Minimum Amount of CTR would affect a higher number of households where the claimant is female than male. As a proportion of the caseload households affected by the change Restriction to Band D are approximately the same whether the claimant is female or male.		have to pay more Council Tax as a result of these changes.	Continue to provide a discretionary fund which can be used to increase the amount of CTR anyone can get if they face exceptionally difficult circumstances. Review take up of the discretionary fund to make sure it is being taken up where there is a need. Ensure there is availability of advice within the city so people can receive help dealing with benefits, payment of council tax, budgeting and moving towards work.

	Summary of data ¹ about your service-users and/or staff	Summary of service- user and/or staff feedback ¹	Impacts identified from data and feedback (actual and potential) ¹	All potential actions to: advance equality of opportunity, eliminate discrimination, and foster good relations
Sexual orientation (the Act protects bisexual, gay, heterosexual and lesbian people)	This data has been derived through identifying people who claim CTR as a couple and whether that is as a same sex or different sex couple. Taking each measure separately there are 18 households where the occupants are claiming as a same sex couple who would be affected by these changes. 14 – The Taper 2 – Restriction to Band D 4 – Minimum CTR Taking each measure		Taking each measure separately 18 households where the occupant's claims as a same sex couple would have to pay more Council Tax as a result of these changes. Taking each measure separately 1,230 households where the occupants are claiming as a different sex couples will have to pay more Council Tax as a result of these changes. As a proportion of the caseload people in	Ensure the provision of clear communications about the change so people have time to prepare. This will include making information available according to need whether that is through 121 conversations or translations. This will include providing information to organisations which support people with protected characteristics. Continue to provide a discretionary fund which can be used to increase the amount of CTR anyone can get if they face exceptionally difficult circumstances. Review take up of the discretionary fund to make sure it is being taken up where there is a
	separately there are 1,230 households where the		different sex relationships are more	need.

	Summary of data ¹ about your service-users and/or staff	Summary of service- user and/or staff feedback ¹	Impacts identified from data and feedback (actual and potential) ¹	All potential actions to:
	occupants are claiming as a different sex couple. 919 – The Taper 108 – Restriction to band D 203 – Minimum CTR As a proportion of the caseload people in difference sex relationships are more likely to be affected by each possible change than those in same sex relationships.		likely to have to pay more Council Tax as a result of these changes than people in same sex relationships.	Ensure there is availability of advice within the city so people can receive help dealing with benefits, payment of council tax, budgeting and moving towards work.
Marriage and civil partnership (only in relation to due regard to the need to eliminate discrimination)	Taking each measure separately there are 1,027 households where the claim is from a couple who would be affected by these changes 735 – The Taper 85 – Restriction to band D 207 – Minimum CTR Taking each measure separately there are 1,980		Taking each measure separately 1,027 households where the claim is from a couple will have to pay more Council Tax Taking each measure separately 1,980 households where the claim is from a single person will have to pay more Council Tax. As a proportion of the	Ensure the provision of clear communications about the change so people have time to prepare. This will include making information available according to need whether that is through 121 conversations or translations. This will include providing information to organisations which support people with protected characteristics. Continue to provide a discretionary fund which can be used to increase the amount of CTR anyone can get if

	of data ¹ about ice-users and/or	Summary of service- user and/or staff feedback ¹	Impacts identified from data and feedback (actual and potential) ¹	All potential actions to: advance equality of opportunity, eliminate discrimination, and foster good relations
is from a si household 1511 – The 67 – Restri 402 – Minii The data s proportion people who couple are affected by proposed of	e Taper iction to band D mum CTR shows that as a of the caseload o claim as a e more likely to be y all three changes than o claim as a		caseload households where the claim is from a couple are more likely to have to pay more Council Tax than households where the claim is made by a single person.	they face exceptionally difficult circumstances. Review take up of the discretionary fund to make sure it is being taken up where there is a need. Raise awareness of the discretionary fund with Revenues and Benefit Teams and our internal and external stakeholders. Ensure there is availability of advice within the city so people can receive help dealing with benefits, payment of council tax, budgeting and moving towards work. Single people affected by this change are entitled to claim an initial 25% discount from their bill which is not subject to a means test.

Community Chesion (what must happen in all communities to enable different groups of people to get to m well together.) Patcham Patcham Patcham Patcham Afolio (what must happen) and (what must groups of people to get together.) Patcham Afolio (what must happen) and (what must groups of people to get together.) Patcham Afolio (what must happen) and (what happ		Summary of data ¹ abou your service-users and/ staff	or us	ummary of servic ser and/or staff edback ¹	;e-	from feed	acts identifi data and back (actua ntial) ¹	All potential actions to: advance equality of opportunity, eliminate discrimination, and foster good relations
	Cohesion (what must happen in all communities to enable different groups of people to get on well	East Brighton Queens Park St Peter's & North Laine Moulsecoomb & Bevendean Hollingdean & Stanmer Hangleton & Knoll Hanover & Elm Grove Goldsmid Brunswick & Adelaide Regency Central Hove North Portslade South Portslade Preston Park Patcham Westbourne Woodingdean Wish Rottingdean Coastal Withdean	caseload 1540 1312 1003 1096 1011 849 737 740 534 524 544 499 541 441 461 456 419 411 356 344	183 138 145 145 146 111 149 93 135 109 93 94 74 93 80 92 75 71 84 78 65	n to l D 3	oand 3	Minimum CTR 50 40 48 40 28 33 29 39 22 29 28 29 17 25 23 31 20 24 20 12	work of the economic development team. CVS agencies who work in the most affected wards will be specifically briefed. The Financial Inclusion commission undertaken by the Policy and Communities team which commissioned Moneyworks Brighton and Hove undertook a detailed needs analysis of financial need in the city. This analysis was conducted against protected characteristic and by place. As a result services provided by Moneyworks Brighton & Hove have specifically been commissioned to be provided in the areas of greatest financial need as reflected in the accompanying ward

	Summary of data ¹ about your service-users and/or staff	Summary of service- user and/or staff feedback ¹	Impacts identified from data and feedback (actual and potential) ¹	All potential actions to: advance equality of opportunity, eliminate discrimination, and foster good relations
	These groups are not specifically identified within CTR data.		All customers in this group will have to pay more council tax	There are provisions within the CTR scheme which recognise and account for the issues faced by
Other relevant groups eg: Carers, people experiencing domestic and/or sexual violence,	Households with children Taking each measure separately 1996 Households which contain children		Children to whom the authority is parent are protected when they leave the care through automatic access to the discretionary fund.	carers of disabled people, namely the carers premium which increases a carers applicable amount. The Revenues and Benefits team will continue to pro-actively consider children who left care for the discretionary fund.
substance misusers, homeless people, looked after children, ex-armed forces personnel etc	would be affected by these measures: The Taper – 1552 Restriction to band D – 117 £5 minimum CTR – 327 As a proportion of the caseload households containing children are more likely to be impacted by		Taking each measure separately 1996 households with children will have to pay more council tax as a result of these changes. As a proportion of the caseload households containing children are more likely to have to pay a higher amount of	Ensure the provision of clear communications about the change so people have time to prepare. This will include making information available according to need whether that is through 121 conversations or translations. This will include providing information to organisations which support people with protected characteristics.

	Summary of data ¹ about your service-users and/or staff	Summary of service- user and/or staff feedback ¹	Impacts identified from data and feedback (actual and potential) ¹	All potential actions to: • advance equality of opportunity, • eliminate discrimination, and • foster good relations
	these changes than households without children		council tax as a result of these changes than households without children.	Continue to provide a discretionary fund which can be used to increase the amount of CTR anyone can get if they face exceptionally difficult circumstances. Review take up of the discretionary fund to make sure it is being taken up where there is a need. Ensure there is availability of advice within the city so people can receive help dealing with benefits, payment of council tax, budgeting and moving towards work.
Cumulative impact (this is an impact that appears when you consider services or activities together. A change or activity in one area may create an	The reduction in funding for CTR should not be seen in isolation. For recipients of CTR it is fundamentally related to the government's other welfare reforms, the cost of living, the performance of the economy and the availability of work.		Other welfare changes are due to start in late 2016/early 2017. They include: The decrease of the household Benefit Cap from November from £500 per week to £385 per week for families and from £350 per week to £258 per week for	Ensure there is availability of advice within the city so people can receive help dealing with benefits, payment of council tax, budgeting and moving towards work. Ensure the provision of clear communications about the change so people have time to prepare. This will include making information available according to need whether that is through 121 conversations or

	Summary of data ¹ about your service-users and/or staff	Summary of service- user and/or staff feedback ¹	Impacts identified from data and feedback (actual and potential) ¹	All potential actions to: · advance equality of opportunity, · eliminate discrimination, and · foster good relations
impact somewhere else)			single people. The restriction of Benefits to the levels for two children from April 2017. The reduction in the amount people on Employment and Support Allowance Work Related Activity group will receive from April 2017. The CTR caseload has reduced reflecting national trends and the economic cycle.	translations. This will include providing information to organisations which support people with protected characteristics. Continue to provide a discretionary fund which can be used to increase the amount of CTR anyone can get if they face exceptionally difficult circumstances. Review take up of the discretionary fund to make sure it is being taken up where there is a need.

Summary of data ¹ about your service-users and/or staff	Summary of service- user and/or staff feedback ¹	Impacts identified from data and feedback (actual and potential) ¹	All potential actions to:

2. Prioritised Action Plan:

NB: These actions must now be transferred to service or business plans.

Specific action	Evidence of progress / milestones	Lead officer	Timeframe
Ensure the provision of clear communications about the change so people have time to prepare. This will include making information available according to need whether that is through 121 conversations or translations. This will include providing specifically targeted and tailored information for specific groups to organisations which support people with protected characteristics.		Welfare Reform Programme Manager and Revenues and Benefits management team	
Continue to provide a discretionary fund which can be used to increase the amount of CTR anyone can get if they face exceptionally difficult circumstances.		Head of Revenues and Benefits	
Ensure there is availability of advice within the city so people can receive help dealing with benefits, payment of council tax, budgeting and moving towards work. services throughout the city.		Communities and Equalities team	
Ensure staff and advice services are skilled to advise people on the other statutory council tax discounts customers may be entitled to which would help mitigate some of the impacts of	The councils welfare rights team train other council staff providers of advice in the City on a number of subjects including Council Tax Reduction and other discounts	Welfare Reform Programme Manager	

reduction of funding for CTR These include the discounts of 25% available for single occupants and the 100% discount which is referred to in legislation as being for people who are severely mentally impaired.	The Welfare Rights team are now part of the welfare hub and are co located in BARTS with the Discretionary Help and Advice Team, Special Accommodation Team, the Debt Prevention team and Welfare Reform Team. These teams each specialise in supporting and advising the cities most vulnerable citizens		
EIA sign-off: (to be final this section must be sign	ned and the Publication Template completed – se	e Section 3 below)	
Lead Equality Impact Assessment officer:	Date:		
Directorate Management Team rep:	Date:		
Communities and Equality Team officer:	Date:		