

The Board's vision is that we will all work together to enable people in Brighton & Hove to live a life free from fear, harm and abuse. The Board has identified five priorities that will support the vision to become a reality. These key priorities will set the strategic direction of the Board of the next three years.

Priority Area 1: Embed practice change and improvement aligned with statutory arrangements implemented from Care Act 2014 and the Mental Capacity Act 2005.

We are focusing on developing our structure and practice change because the Care Act 2014 and the Mental Capacity Act 2005 mark a shift in how adults are safeguarded and require a change of approach to ensure service users choice is at the centre of all services delivered.

Outcome for Adults: Better, differentiated care which reflects choice and expectations whilst safeguarding them and their rights.

Objectives	Accountability	Success Criteria	Progress
1a. Ensure SAB members are aware of their and others' responsibilities and implications of the Care Act and Mental Capacity Act so that people are properly supported by agencies when they are experiencing harm, abuse or neglect, and are unable to protect themselves.	Quality and Audit Sub Group	<ul style="list-style-type: none"> All SAB agencies have in place audit arrangements that focus on the six safeguarding principles of Empowerment, Prevention, Proportionality, Protection, Partnership and Accountability. The SAB embeds a multi agency audit programme which centres on the six principles and assesses the outcome of safeguarding enquiries within and between agencies. Each agency is judged to have structures and accountabilities which meet the requirements of the Care Act 2014 as demonstrated by SAB organisational 'health check' 	

		<ul style="list-style-type: none"> Agencies that may be required to implement the MCA/ DOLs arrangements achieve or are working towards the MCA/ DoLs Gold Standards. 	
1b. Ensure a competent and well-informed workforce across all agencies who demonstrate a commitment to provide outcomes which reflect expectations and wishes of clients.	Training Sub-Group	<ul style="list-style-type: none"> All agencies have up to date, well-attended and high quality learning and development programmes that reflect the Care Act requirements. All agencies engage in relevant multi agency training that supplements that provided on a single agency basis. All agencies have briefing and awareness mechanisms that provide staff with emerging local and national developments regarding the protection and support of vulnerable adults. Single and multi-agency audit demonstrates that practitioners are delivering safeguarding outcomes that reflect choice and expectations of clients. 	
1c. Ensure that Pan Sussex Safeguarding Adults Procedures are reviewed by SAB annually to reflect national and local requirements	Pan Sussex Procedures Group	<ul style="list-style-type: none"> Pan Sussex Procedures, through a group consisting of heads of safeguarding, other agencies and service user representatives, are audited and refreshed on an annual basis taking into account national and local developments as well as client and professionals' feedback 	
1d. Develop mechanisms to promote multi agency responses and information sharing with a particular focus on complex cases and delivering personalised	SAB	<ul style="list-style-type: none"> The SAB has in place an agreed information sharing protocol which promotes safe practice and protects confidentiality where required. The SAB has in place a complex abuse protocol which ensures that in all safeguarding enquires agencies work seamlessly together ensuring that, notwithstanding the level or gravity of the abuse, outcomes are delivered which reflect choice and expectations of service users 	

outcomes.		<ul style="list-style-type: none">Multi agency audit demonstrates that personalisation and effective joint working are embedded in all safeguarding enquiries across all agencies.	
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Priority Area 2: Develop and strengthen quality assurance

We are focusing on our ability to assure the quality and focus of practice because not only is this our statutory responsibility but also as we are in a unique position to take a holistic view of the quality of services across agencies thereby enabling us to highlight any gaps, overlaps or misalignment of services

Outcome for Adults: Adults will be confident that through an on-going cycle of quality assurance, we are able to take an independent and critical assessment of how their needs are being met thereby enabling us to drive up standards.

Objectives	Accountability	Success Criteria	Progress
2a. Develop Multi-Agency Audit to collectively examine whether agencies are providing good outcomes for adults and carers and that people are treated with dignity and respect	Quality and Audit Sub Group	<ul style="list-style-type: none"> • A systemised multi-agency audit programme is in place which prioritises themes that are highlighted as being of high risk through client or professionals' feedback, Safeguarding Adult Reviews, Learning Reviews, previous audit or data. • Multi agency audits are focused on joint working to achieve the six safeguarding principles. • The SAB has an overview of the outcomes of single agency audits carried out within member agencies. • Audit findings and/ or recommendations are regularly and effectively communicated to staff including, but not exclusively, through single and multi agency training. • There is in place a programme of follow up and re-audit on audit findings and/ or recommendations. 	
2b. Embed mechanisms to gain feedback on	Participation and Engagement Sub Group	<ul style="list-style-type: none"> • Each SAB agency has in place methods by which they gather feedback from clients on the outcomes of the service they have provided which then informs policy, procedure 	

safeguarding outcomes from clients, carers and professionals.		<p>and practice.</p> <ul style="list-style-type: none"> The SAB has in place effective mechanisms by which it independently assures itself that feedback of clients, carers and professionals informs policy, procedure and practice at a single agency and multi agency level. 	
2c. Develop assurance mechanisms to test agency compliance with safeguarding duties, responsibilities and ethos.	Quality and Audit Sub Group	<ul style="list-style-type: none"> The SAB has in place mechanisms to promote Safeguarding Competencies and DOLs Gold Standards within and across all agencies The SAB has systems to assure itself that the competencies and standards are being met in all agencies The SAB has a 'Safeguarding Organisational Health Check' in place which allows it to establish whether agency structure, policies and procedures are effective to deliver good outcomes for adults. 	
2d. Promote and embed the Mental Capacity Act Gold Standards and quality assure compliance.	Quality and Audit Sub Group	<ul style="list-style-type: none"> The SAB supports all relevant agencies to achieve and maintain the MCA/DoLs Gold Standards The SAB has in place an effective mechanism to assure itself that the Deprivation of Liberty safeguards are embedded and effective within and across relevant agencies. The SAB is assured that communication regarding adults under a deprivation of liberty is effective as they move from setting to setting. 	
2e. Embed quality intelligence from a range of sources including commissioners,	Quality and Audit Sub Group	<ul style="list-style-type: none"> The SAB has mechanisms in place which gather, analyse and disseminate intelligence around quality issues from a range of sources. The SAB responds to thematic concerns around policy 	

regulators, Healthwatch and community sources.		either itself or though other quality assurance bodies e.g Quality Surveillance Group.	
2f. Develop a multi agency suite of management information that includes outcome measures, which effectively capture the adult's views and wishes, and clearly demonstrate the impact of safeguarding interventions.	Quality and Audit Sub Group	<ul style="list-style-type: none"> • The SAB has in place a truly multi agency data and information set which aggregates outcome measures held within partner agencies and provides an overview of the effectiveness of multi agency working which reflects adult's views and wishes, and clearly demonstrates the impact of safeguarding interventions. • The SAB priorities and activities (especially around audit, communications and training) is informed by the multi agency data set. 	

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Priority Area 3: Focus on Prevention and Early Intervention

We are focusing on ensuring that agencies and the whole community focus on preventing abuse happening in the first place and providing the right support at an early stage because stopping abuse or nipping problems in the bud result in better outcomes for adults and prevent more disruptive, intrusive and expensive interventions further down the line.

Outcome for Adults: Their risk of being abused or neglected is minimised or, where prevention has not been possible, everything they wish to be done is done to stop it getting any worse.

Objectives	Accountability	Success Criteria	Progress
3a. Develop mechanisms and relationships which enable people to live independently by being supported to manage risk to themselves		<ul style="list-style-type: none"> The SAB engages effectively with all agencies, commissioners and bodies to ensure that resourcing and priorities are focused towards enabling independent living where possible. The SAB observes that all agencies embed in their service the enablement of adults to identify and manage risk of abuse and neglect for themselves thereby enhancing their ability to live both safely and independently. 	
3b. Promote a system whereby people are able to protect themselves from abuse and Neglect including self neglect.	Participation and Engagement Sub Group/ Participation and Engagement Sub Group/ Training Sub Group	<ul style="list-style-type: none"> The SAB's communications, training and audit ensure that agencies and the partnership are pro-active in developing and supporting people's resilience to abuse. The SAB promotes pathways of support and referrals for clients and carers so that they are enabled to access support suitable to their wishes and needs at the earliest opportunity. The SAB, through a range of communications and engagement activities develops clients and carers 	

		awareness of the risk and causes of self-neglect enabling them to access support suitable to their wishes and needs at the earliest opportunity.	
3c. Develop community resilience and awareness to promote effective early support and intervention and reporting/ referral where necessary	Participation and Engagement Sub Group	<ul style="list-style-type: none"> The SAB undertakes awareness campaigns which raise the profile of the nature of abuse and neglect within the financial sector, businesses, third sector organisations and statutory bodies. The SAB sees an increase in the reporting of abuse and neglect arising from greater awareness, understanding and engagement from communities and all sectors. 	

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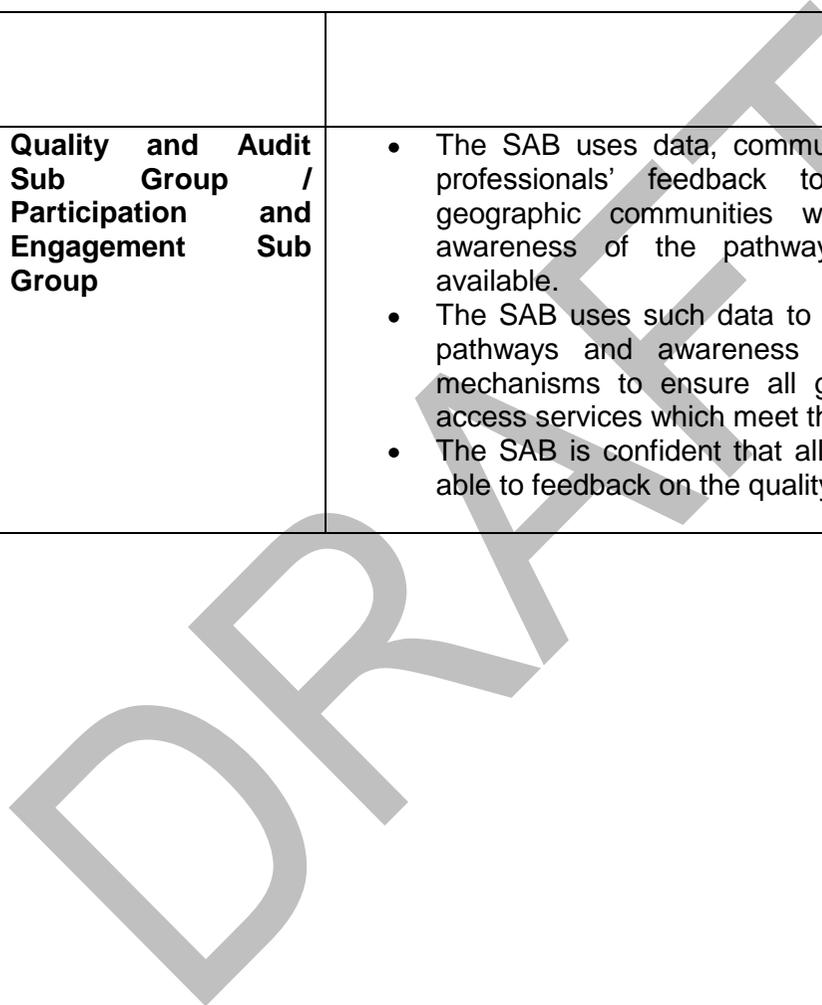
Priority Area 4: Community Awareness and Capacity Building

We are focusing on raising the profile and resilience against safeguarding because the more people, especially clients and carers, know about the nature of neglect and abuse and what they can do about it the better vulnerable people can be protected.

Outcome for Adults: More people can act as their eyes and ears and provide support, interventions and seek help and interventions should they witness or suspect abuse or neglect is happening.

Objectives	Accountability	Success Criteria	Progress
4a. Develop engagement mechanisms to enable service users, carers, communities and voluntary sector to inform the priorities and focus of the Safeguarding Adults Board ensuring that it improves outcomes for people.	PASA Sub Group	<ul style="list-style-type: none"> The SAB has in place effective strategies and mechanisms that enable it to hear, understand and embrace the views and concerns of service users, carers, communities and voluntary sector in its priority and activity setting. The SAB has effective service user representation at its Board and relevant sub groups to ensure appropriate challenge and that the concerns and wishes of vulnerable adults are central to its work. 	
4b. Work with existing engagement and consultation arrangements to identify high risk geographic and demographic communities to enable greater agency awareness of the nature of safeguarding and support and remedies available.	Participation and Engagement Sub Group	<ul style="list-style-type: none"> The SAB uses a range of existing networks and mechanisms to identify communities where the awareness around abuse and neglect may be under developed. The SAB uses the existing networks to heighten communities' awareness of the nature and prevalence of safeguarding issues enabling them to become more alert and vigilant, equipping them with the knowledge of where, to who and how concerns can be raised. 	

<p>4c. Develop external and internal communication strategies which embed channels for sharing key messages with communities and professionals and through which feedback on the quality of systems and services can be heard</p>	<p>Quality and Audit Sub Group / Participation and Engagement Sub Group</p>	<ul style="list-style-type: none"> • The SAB uses data, community, carer, service user and professionals' feedback to target demographic and geographic communities with campaigns to heighten awareness of the pathways of referral and support available. • The SAB uses such data to highlight gaps in the reach of pathways and awareness to then develop alternative mechanisms to ensure all groups and communities can access services which meet their need and expectations. • The SAB is confident that all groups and communities are able to feedback on the quality of systems and services. 	



Priority Area 5: Locate the work of the SAB in wider structures.

We are focusing on raising the profile of the SAB and safeguarding more generally because it is important that decision makers and commissioners understand the role of the Board, the nature of abuse and neglect, enabling them to reflect their role in combatting it in their business or commissioning plans.

Outcome for Adults: The response of agencies and decision makers is consistent and connected to ensure that all meet their responsibilities to protect vulnerable adults from abuse and neglect.

Objectives	Accountability	Success Criteria	Progress
5a. Review and, if necessary enhance, the protocol between the Health and Wellbeing Board (HWB) and the Safeguarding Adults Board ensuring scrutiny of the business of the SAB, that safeguarding is reflected through the business of the HWB and providing a forum for escalation of SAB matters when required.	SAB	<ul style="list-style-type: none"> • The SAB has a clear and influential role on the Health and Wellbeing Board evidenced by constructive challenge, an independent voice, the reflection of safeguarding throughout the Board's business and escalation of SAB matters where required. • The protocol between the Health and Wellbeing Board and SAB remains relevant and effective. • The SAB annual report actively is considered at the HWB on an annual basis and it's findings inform the HWB strategy.. 	
5b. Develop arrangements with neighbouring SABs and LSCBs to enhance cross border and cross phase collaboration engendering a	SAB	<ul style="list-style-type: none"> • The SAB maintains networks with neighbouring SABs and LSCBs to scope collaboration of functions and harmonisation of business. • Pan-Sussex or bi-lateral arrangements are in place around areas that promote effective common approaches to ensure 	

<p>culture that reduces the risk of the negative impacts of any variable approaches to safeguarding.</p>		<p>adults are safeguarded to the same standard across Sussex.</p> <ul style="list-style-type: none"> • Pan Sussex or bi-lateral arrangements demonstrate increased efficiency across and between Boards and reduce duplication for membership agencies. 	
<p>5c. Develop communication and accountability mechanisms between the SAB and its chair and chief officers and governance bodies of the SAB's constituent agencies.</p>	<p>SAB</p>	<ul style="list-style-type: none"> • Chief executives and chairs of all constituent agencies are kept informed of the safeguarding arrangements and performance in the City and this is reflected in their organisational plans regarding protecting vulnerable adults. • The Lead Member for Adult Services and the Director of Adult Services provide political and operational direction to the SAB through close relationships with the chair and statutory members. 	

