

31st October 2015

Bereavement Services: Benchmarking

Detailed is a comparison of our current and proposed fees with those of our nearest neighbours. A blank box indicates that fees are not comparable e.g. they do not offer all of the same service or prices were not easily accessible. Proposed fee increases are either 5 % overall with the exception of the main cremation charges which have been benchmarked and unit costs covered.

Service	Description of Fee	Current Fee 15/16	Proposed New Fee January 2016	January 2016 5% or various % increases	Worthing	Eastbourne	Downs Crem	Bournemouth and Poole	Mortlake and Easthampstead	Hastings	Lewes	York
Crematorium fees	Foetal remains, a still-birth or a child less than 16 years	£0	£0	0	£46		TBC	£15	£40			
	Over 16 Monday to Friday Hospital authority/public health act administered 9am & 9:30am	£300	£430	43%	£515 Public health		TBC					
	Over 16 Monday to Friday up to and including 8:30am (no use of chapel, Monday & Tuesdays only)	£300	£330	10%	£240 no chapel use		£407 1 st slot	£680 inc music ,med ref,surcharge,storage and strewing	£554 EH no service			
	Over 16 Monday to Friday up to and including 10:00am	£400	£430	7.5%	£515 (To 10AM)		£572 committal only	£680 inc music ,med ref,surcharge,storage and strewing	£365 Mortlake	£505 (£440 plus £65 surcharge)		
	Over 16 Monday to Friday after 10:00am	£600	£620	3.33 %	£675	£620	£572 from 26.9.15	£680 inc music ,med ref,surcharge,storage and strewing	£575 Mortlake £739 EH	£615 (£550 plus £64 surcharge)		£815
	Over 16 weekends and public holidays	£798	£850	6.5%			£858 Sat Am £1144 Sun & BH £572 child		£900 Sat £1000 Sun			
	Additional 30 minute period or use of chapel only-extended service time or form memorial service	£150	£157	5%	£155	£150	£286 Mon to Fri and £429 Sat am.	£110	£300 Mortlake £245 EH	£100 inc organ	£48	£95
	Use of chapel for Service at weekends- Sat/Sun/BH -Adult or Child under 16	£198	£230	16.2%								

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	Private viewing by arrangement between 10am and 4pm Monday to Friday (not Christmas day)	£40	£42	5%								
Genealogy research	For undertaking a search of a named person by post	£20	£21	5%	£17.50	£5	£19 search £19 certificate	£22 1 st half hour and same for 2 nd half hour-max £84	£28.50 Mortlake	£27	£23	
	For undertaking a search of a named person direct to office in person	£14	£15	5%								
	For undertaking a search of each subsequent person by post	£14	£15	5%								
	For undertaking a search of each subsequent person direct to office in person	£13	£14	5%								
	For providing a plan of the cemetery indicating the location of the grave space	£13	£14	5%								
	For providing a colour digital image of the grave space	£20	£21	5%								
Memorialisation - Remembrance Garden	Remembrance garden log with commemorative plaque for a ten year period	£175	£205	5%								
	Remembrance garden log with commemorative plaque option to renew for an additional five years	£98	£103	5%					£80			
	Remembrance garden log with commemorative plaque optional motif added to commemorative plaque	£17	£18	5%								
	Remembrance garden log with commemorative plaque additional or replacement flower receptacle	£32	£34	5%								
	Remembrance garden rose bush with commemorative plaque for a ten year period	£310	£326	5%		£311 for 5 years				£270		£425 10 years
	Remembrance garden rose bush with plaque option to renew for an additional five years	£154	£162	5%						£135	£0	£120 5 years
	Remembrance garden tree with commemorative plaque for a ten year period	£623	£654	5%		£568 10 years				£300		

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	Remembrance garden tree with commemorative plaque option to renew for an additional five years	£310	£326	5%						£150		
	Remembrance garden tree with commemorative plaque provision of yorkstone plinth for an additional plaque	£126	£132	5%								
	Remembrance garden children's memorial plaque for a ten year period	£92	£97	5%								
	Remembrance garden children's memorial plaque option to renew for an additional five years	£46	£48	5%								
	Remembrance garden memorial seat with commemorative plaque for a ten year period	£1,445	£1517	5%	£1,260			£924				£1200 10 years
	Remembrance garden memorial seat with plaque option to renew for an additional five years	£640	£672	5%				£317				£205 5 years
	Remembrance garden replacement plaque for remaining period of original purchase	£90	£95	5%				£121	£120			
	Remembrance garden replacement plaque for memorial seat for remaining period of original purchase	£108	£113	5%								
Memorialisation-Tree of Memory	Memorial Tree-Lease for Engraved Leaf for 2 years	£105	£110	5%								
	Memorial Tree-Lease for Engraved Leaf for 5 years	£150	£158	5%								
	Memorial Tree-Lease for Engraved Leaf for 10 years	£225	£236	5%								
	Memorial Tree-Renewal each additional year	£15	£16	5%								
Memorialisation Hall of Memory	Hall of memory recordia panel for a ten year period	£180	£189	5%	£130 2 lines for 5 years					£230		

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	Hall of memory option to renew for an additional five years	£90	£95	5%	£77 5 year extension					£115		
Memorialisation - Lawn Grave	Lawn graves desktop tablet	£800	£840	5%								
	Lawn grave Memorial lettering (per letter) cut and raised lead	£8	£8	5%								
	Lawn grave Memorial lettering (per letter) sand blasted and gild	£6	£6	5%								
	Lawn grave Supply and fix ceramic photograph	£310	£326	5%								
	Lawn grave Additional inscription fee	£76	£80	5%	£50				£80		£82	£65
	Lawn grave Take down/re-fix memorial	£179	£188	5%								
Memorialisation - Bulb Remembrance	Bulb remembrance 50 crocus bulbs	£50	£53	5%	£26 for 25 bulbs					£40		
	Bulb remembrance 20 daffodil bulbs	£50	£53	5%								
Memorialisation - Book of Remembrance	Book of remembrance two line entry	£65	£68	5%	£67	£78		£59	£50	£60		£80
	Book of remembrance five line entry	£110	£116	5%	£84	£141		£99	£65	£99		£125
	Book of remembrance eight line entry	£160	£168	5%	£91	£169				£138		£155
	Book of remembrance floral or other emblem with a five line entry	£180	£189	5%	£164	£202		£228	£125	£209		£175
	Book of remembrance floral or other emblem with a eight line entry	£210	£221	5%	£171	£224				£268		£210
	Book of remembrance service badge crest or shield with floral or other emblem with five line entry	£170	£179	5%	£169					£229		£200
	Book of remembrance service badge crest or shield with floral or other emblem with eight line entry	£213	£224	5%	£176					£268		£240
	Book of remembrance full coat of arms with an eight line entry	£272	£286	5%	£196					£267		£280
Memorialisation - Remembrance Card	Remembrance card two line entry	£50	£53	5%	£50	£33		£51	£55	£60		£55
	Remembrance card five line entry	£69	£72	5%	£57	£48		£66	£65	£99		£72
	Remembrance card eight line entry	£90	£95	5%	£62	£60				£138		£82

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	Remembrance card floral or other emblem with a five line entry	£140	£147	5%	£137			£103	£130			£135
	Remembrance card floral or other emblem with a eight line entry	£160	£168	5%	£142				£150			£188
	Remembrance card service badge crest or shield with floral or other emblem with five line entry	£158	£166	5%	£142	£88						£170
	Remembrance card service badge crest or shield with floral or other emblem with eight line entry	£190	£200	5%	£147	£98						£205
	Remembrance card full coat of arms with an eight line entry	£240	£252	5%	£167							£250
Memorialisation - Mini book of Remembrance	Mini book of remembrance two line entry	£80	£84	5%	£62	£60		£55	£65	£60		
	Mini book of remembrance five line entry	£101	£106	5%	£67	£71			£80	£99		
	Mini book of remembrance eight line entry	£120	£126	5%	£74	£93				£125		
	Mini book of remembrance floral or other emblem with a five line entry	£160	£168	5%	£147	£106			£140			
	Mini book of remembrance floral or other emblem with a eight line entry	£180	£189	5%	£154	£121						
	Mini book of remembrance service badge crest or shield with floral or other emblem with five line entry	£173	£182	5%	£152							
	Mini book of remembrance service badge crest or shield with floral or other emblem with eight line entry	£191	£201	5%	£159	£106						
	Mini book of remembrance full coat of arms with an eight line entry	£246	£258	5%	£179	£121						
Memorialisation - Additional card/book entries	Additional card/book entries two line entry	£35	£37	5%	£43	£23						
	Additional card/book entries five line entry	£48	£50	5%	£49	£38						
	Additional card/book entries eight line entry	£68	£71	5%	£55	£48						
	Additional card/book entries floral or other emblem with a five line entry	£120	£126	5%		£71						

