

CONSULTATION SURVEY RESULTS

The consultation document was sent to households in five areas of the city:

Area 1.

- Brunswick Square
- Brunswick Terrace

Area 2

- Palmeira Square
- Adelaide Crescent

Area 3

- Arundel Terrace
- Chichester Crescent
- Lewes Crescent
- Sussex Square

Area 4

- Westbourne

Area 5

- Beaconsfield Villas
- Viaduct Road

Note:

Areas 1, 2 and 3 were asked separate questions about refuse and recycling.
Areas 4 and 5 were asked about the refuse and recycling service combined.

Area 1. Brunswick Square, Brunswick Terrace

2 streets and 802 households were consulted.

In total 223 questionnaires were returned – a 28% response rate.

Q1. Full name and address**Q2. 'For refuse, which method of collection do you prefer?'****Refuse Collection**

- 147 (66%) preferred communal refuse as the method of collection
- 52 (23%) preferred to change to a kerbside collection where refuse is placed at the kerbside in sacks
- 9 (4%) had no strong view either way
- 15 (7%) did not answer this question

Recycling Collection**Q3. 'For recycling, which method of collection do you prefer?'**

- 111 (50%) preferred communal recycling as the method of collection
- 99 (44%) preferred to keep the existing kerbside recycling box collection
- 12 (6%) had no strong view either way

Location of bins**Q4a 'Do you agree with the proposed location for refuse and recycling bins?'**

- 116 (52%) agreed with the proposed locations
- 106 (48%) disagreed with the proposed locations
- 1 did not answer this question

Q4b 'If no this is because:'

Of the 108 responses that disagreed with the locations 68 responded with the reasons below (Note: more than one option can be chosen):

- 43 I do not want the bins outside my house
- 3 The bins are too far from my house
- 51 I am concerned about loss of parking spaces
- 70 Other (please state)

The full responses to this question are shown at Appendix 2 Comments from consultation

Q5 'The posts for recycling bins will be grey in colour and all bins will be black. There is a choice of lid design. Which communal bin lid design would you prefer?

Of the 223 total responses, 191 responses were made:

- 91 Brushed hatch
- 34 Open hatch
- 66 Foot pedal (only available on refuse bins)

Q6 'Please provide any additional comments or suggestion you may have

A full list of comments received is shown in Appendix 2.

Area 2. Palmeira Square, Adelaide Crescent

2 streets and 485 households were consulted.

In total 163 questionnaires were returned – a 34% response rate.

Q1. Full name and address

Q2. ‘ For refuse, which method of collection do you prefer?’

Refuse Collection

- 123 (75%) preferred communal refuse as the method of collection
- 30 (18.5%) preferred to change to a kerbside collection where refuse is placed at the kerbside in sacks
- 7 (4.5%) had no strong view either way
- 3 (2%) did not answer this question

Recycling Collection

Q3. ‘For recycling, which method of collection do you prefer?’

- 91 (56%) preferred communal recycling as the method of collection
- 63 (39%) preferred to keep the existing kerbside recycling box collection
- 8 (5%) had no strong view either way
- 1 (0%) did not answer this question

Location of bins

Q4a ‘Do you agree with the proposed location for refuse and recycling bins?’

- 81 (50%) agreed with the proposed locations
- 82 (50%) disagreed with the proposed locations

Q4b ‘If no this is because:

Of the 82 responses that disagreed with the locations 68 responses were received with the reasons below (Note: more than one option can be chosen):

- 16 I do not want the bins outside my house
- 1 The bins are too far from my house
- 21 I am concerned about loss of parking spaces
- 32 Other (please state)

The full responses to this question are shown at Appendix 2 Comments from consultation

Q5 'The posts for recycling bins will be grey in colour and all bins will be black. There is a choice of lid design. Which communal bin lid design would you prefer?

Of the 193 total questionnaires returned, 95 responses were made:

- 63 Brushed hatch
- 30 Open hatch
- 5 Foot pedal (only available on refuse bins)

Q6 'Please provide any additional comments or suggestion you may have

A full list of comments received is shown in Appendix 2.

Area 3. Arundel Terrace, Chichester Terrace, Lewes Crescent, Sussex Square

4 streets and 725 households were consulted.

In total 221 questionnaires were returned – a 30.4% response rate.

Q1. Full name and address

Q2. ‘ For refuse, which method of collection do you prefer?’

Refuse Collection

- 140 (63%) preferred communal refuse as the method of collection
- 66 (30%) preferred to change to a kerbside collection where refuse is placed at the kerbside in sacks
- 8 (4%) had no strong view either way
- 7 (3%) did not answer this question

Recycling Collection

Q3. ‘For recycling, which method of collection do you prefer?’

- 105 (47.5%) preferred communal recycling as the method of collection
- 108 (49%) preferred to keep the existing kerbside recycling box collection
- 4 (1.75%) had no strong view either way
- 4 (1.75%) did not answer this question

Location of bins

Q4a ‘Do you agree with the proposed location for refuse and recycling bins?’

- 87 (39%) agreed with the proposed locations
- 130 (59%) disagreed with the proposed locations
- 1 (1%) did not answer this question

Q4b ‘If no this is because:

Of the 130 responses that disagreed with the locations 125 responses were received with the reasons below (Note: more than one option can be chosen):

- 45 I do not want the bins outside my house
- 9 The bins are too far from my house
- 36 I am concerned about loss of parking spaces
- 98 Other (please state)

The full responses to this question are shown at Appendix 2 Comments from consultation

Q5 'The posts for recycling bins will be grey in colour and all bins will be black. There is a choice of lid design. Which communal bin lid design would you prefer?

Of the 221 total questionnaires returned, 128 responses were made:

- 70 Brushed hatch
- 25 Open hatch
- 33 Foot pedal (only available on refuse bins)

Q6 'Please provide any additional comments or suggestion you may have

A full list of comments received is shown in Appendix 2.

Area 4. Westbourne

1 street and 237 households were consulted.

In total 84 questionnaires were returned – a 35.4% response rate.

Q1a. Your Full Name

Q1b. Your Full Address

Q2. 'Which method of collection do you prefer?'

- 47 (56%) preferred communal refuse as the method of collection
- 32 (38%) preferred to change to a kerbside collection where refuse is placed at the kerbside in sacks
- 4 (5%) had no strong view either way
- 1 (1%) did not answer this question

Location of bins

Q3a 'Do you agree with the proposed location for refuse and recycling bins?'

- 45 (54%) agreed with the proposed locations
- 39 (46%) disagreed with the proposed locations

Q3b 'If no this is because:'

Of the 39 responses that disagreed with the locations 39 responses were received with the reasons below (Note: more than one option can be chosen):

- 14 I do not want the bins outside my house
- 5 The bins are too far from my house
- 18 I am concerned about loss of parking spaces
- 12 It is not in keeping of the surroundings of my street
- 23 Other (please state)

The full responses to this question are shown at Appendix 2 Comments from consultation

Q4 'The posts for recycling bins will be grey in colour and all bins will be black. There is a choice of lid design. Which communal bin lid design would you prefer?'

Of the 84 total questionnaires returned, 24 responses were made:

- 10 Brushed hatch
- 2 Open hatch
- 12 Foot pedal (only available on refuse bins)

Q5 'Please provide any additional comments or suggestion you may have

A full list of comments received is shown in Appendix 2.

Area 5. Beaconsfield Villas and Viaduct Road

2 streets and 275 households were consulted.

In total 46 questionnaires were returned – a 17% response rate.

Q1a. Your Full Name

Q1b. Your Full Address

Q2. ‘ Which method of collection do you prefer?’

- 26 (57%) preferred communal refuse as the method of collection
- 16 (35%) preferred to change to a kerbside collection where refuse is placed at the kerbside in sacks
- 2 (4%) had no strong view either way
- 2 (4%) did not answer this question

Location of bins

Q3a ‘Do you agree with the proposed location for refuse and recycling bins?’

- 28 (61%) agreed with the proposed locations
- 16 (35%) disagreed with the proposed locations
- 2 (4%) did not answer this question

Q3b ‘If no this is because:

Of the 46 responses that disagreed with the locations 8 responses were received with the reasons below (Note: more than one option can be chosen)::

- 8 I do not want the bins outside my house
- 3 The bins are too far from my house
- 4 I am concerned about loss of parking spaces
- 1 It is not in keeping of the surroundings of my street
- 7 Other (please state)

The full responses to this question are shown at Appendix 2 Comments from consultation

Q4 'The posts for recycling bins will be grey in colour and all bins will be black. There is a choice of lid design. Which communal bin lid design would you prefer?

Of the 46 total questionnaires returned, 31 responses were made:

- 18 Brushed hatch
- 3 Open hatch
- 10 Foot pedal (only available on refuse bins)

Q5 'Please provide any additional comments or suggestion you may have

A full list of comments received is shown in Appendix 2.

