

## Appendix 2

### Equalities Impact Assessment Publication Template

<b>Name of review:</b>	Hackney Carriage & Private Hire Vehicle Licensing
<b>Period of review:</b>	March/September 2010
<b>Date review signed off by DMT:</b>	September 2010
<b>Scope of the review:</b>	The Review has a focus on disability. The council's Equality Scheme includes a commitment to address issues identified by disabled people over a period of years in relation to the availability and certainty of taxis and private hire vehicles.
<b>Review team:</b>	T Nichols, Head of Environmental Health & Licensing J Redford, Access Manager
<b>Relevant data and research:</b>	Halcrow Unmet Demand Survey (2009) Equality Act 2010 Dept for Transport Guidance to Licensing Authorities Edexcel BTEC in Passenger Transport Disabled Peoples Transport Advisory Committee Transport for London Age Concern (research conducted in B&H)
<b>Consultation:</b>	Members of the Federation of Disabled People via their Get Involved Group and G DesMoulins, Chief Officer B&H Taxi Forum members Streamline Directors GMB & Unite Owners of City Cabs & Radio Cabs Independent Taxi Drivers Ass Sudanese Drivers & United Taxi drivers Community Transport Jayne Fox (taxi vouchers) Hackney Carriage Officer Members of the Licensing Committee
<b>Assessment of impact, outcomes and key follow-up actions:</b>	The assessment showed that a package of measures were needed to increase availability of WAVs, improve the complaints process and ensure drivers were trained and confident when providing services to disabled people.  Recommendations agreed by Licensing Committee (10 <sup>th</sup> September 2010) include ...

	<p>Older vehicles in good condition can remain in service.          Owners of newly issued taxi plates and plates that have been transferred, are required to put on WAVs.          Some rear loading WAVs can be licensed.          List of WAV drivers' contact details to be publicised.          Improvements to be made to the complaints process.          CCTV in all taxis and PH vehicles.          Feasibility of an accreditation scheme for operators and 'mystery shopping' by the Federation, should be examined.          Compulsory BTEC training should remain for new drivers and further research was needed into continuing training for established drivers.</p>
<p><b>Name and contact details of lead officer responsible for follow-up action:</b></p>	<p>T Nichols, Head of Environmental Health &amp; Licensing          2<sup>nd</sup> floor, Bartholomew House          01273 292163  <a href="mailto:Tim.nichols@brighton-hove.gov.uk">Tim.nichols@brighton-hove.gov.uk</a></p>
<p><b>For further information on the assessment contact:</b></p>	<p>T Nichols (as above)</p>