Appendix 1: Lewes Road Triangle: consultation outcomes

Background

At its meeting on 25 June 2019, the Environment, Transport & Sustainability Committee agreed the commencement of a consultation in relation to the introduction of a communal recycling scheme for the Lewes Road Triangle.

The consultation took place from 1 to 28 July. Leaflets were sent to all households in the affected area detailing the proposal and seeking their views on:

- 1. if they agree with the introduction of communal recycling and the reasons why
- 2. if they agree with the proposed location of the bins and the reason why

A drop-in session was also arranged for 16 July.

The affected roads are: Aberdeen Road, Brewer Street, Caledonian Road, Edinburgh Road, Gladstone Terrace, Inverness Road, Lewes Road, Newport Street, Park Crescent Place, Park Crescent Road, Rose Hill, St Martins Street, St Mary Magdalene Street, St Pauls Street, Trinity Street and Upper Lewes Road.

These roads are already receiving a communal refuse service.

Consultation results

	Total number of responses	% of total responses		
Do you agree with the introduction of communal recycling in the Lewes Road Triangle?				
Yes	99	82%		
No	22	18%		
If yes, please tick why (respondents could tick as many as were relevant)				
Communal recycling bins can be used daily so are easy and convenient	85	N/A		
It means I do not have to store recycling in my house until collection day	73	N/A		
Recycling is securely contained (compared to boxes), resulting in cleaner streets	84	N/A		
They offer a larger capacity for recycling than the current recycling boxes	65	N/A		
If no, please tick why (respondents could tick as many as were relevant)				
I would like to carry on using the current box recycling service	17	N/A		
I am concerned about fly-tipping around the recycling bins	10	N/A		
I am concerned about the loss of parking	8	N/A		
If the introduction of communal recycling is supported by the majority of residents responding to the consultation, do you agree with the proposed locations of the communal bins shown in the maps?				
Yes	100	84%		
No	19	16%		
If no, please tick why (respondents could tick as many as were relevant)				
The bins are too far from my house	15	N/A		
I do not want bins outside my house	5	N/A		

Other reasons that residents were in support of communal recycling were:

Reason	Number of respondents saying this
Communal recycling will reduce litter / mess	7
They are already using communal recycling	5
The boxes themselves create mess and a safety hazard	4
The capacity in the boxes is not sufficient	3
Communal recycling will help increase recycling	3
There is no need to wait until collection day	2
Boxes are contaminated by passers-by	1
It will make recycling easier	1
Current collections are so intermittent this will be an improvement	1

Other reasons that residents were not in support of communal recycling were:

Reason	Number of respondents saying this
Carrying waste to a bin will be an issue	6
It will discourage people from recycling	3
There will be increased noise levels	3
The bins will overflow	3
The bins are difficult to use	1
The bins are too close to my house	1

The reasons residents were not in support of the communal recycling locations were:

Reason	Number of respondents saying this
There will be increased noise levels	2
The bins will overflow	2
Road safety concerns	2
Too far away	1

A free text box was included at the end of the questionnaire offering the respondents the opportunity to provide any further comments or suggestions. The responses contained here included:

Comment	Number of respondents saying this
Supportive of communal recycling	10
Concerns about contamination	7
Want more frequent collections	5
More education is needed with residents, particularly students	5
There should be more enforcement	3
It will reduce clutter from streets	3
Concerns about fly-tipping	2
Concerns about increased noise levels	2
Signage on bins needs to be clear	2

To mitigate the concerns raised, it should be noted that:

- Assisted collections will be made available to those that need one; details on how to apply for one will be in the leaflet sent to residents notifying them of the changes
- Collections of communal bins takes place between 5am and 3pm
- The number of communal recycling bins has been calculated based on the number of households in the area and will be emptied at least three times a week
- The bins will be labelled with clear signage to show which are for general rubbish, mixed recycling and glass recycling
- The signage will include clear messaging around bulky waste, fly-tipping and trade waste
- Environmental Enforcement Officers will regularly patrol the area to make sure that the bins
 do not attract fly-tipping and our streets team will ensure that any bulky waste left is
 removed quickly
- Separate work is being done with the universities on what can and cannot be recycled, as well as advice relating to littering and fly-tipping and the risk of receiving a Fixed Penalty Notice if someone commits an environmental offence

There were also a number of other comments that were not related to the introduction of communal recycling in Lewes Road Triangle. Officers are looking at these in more detail to determine how this feedback can be best used to inform future work of the City Environment Modernisation Programme.

Next steps

Subject to Member approval, a timetable for rollout will be developed. This will include communications with all affected residents and ward councillors on the changes, including a map showing the locations of the new bins and when the change will come into effect. Residents will be given at least two week's notice. The information will also include what can and cannot be placed in recycling bins.

The bins will be monitored closely and emptying can be adjusted according to their usage.

Maps of bin locations





Key

Existing general waste bin

New location for mixed recycling bin

New location for glass recycling bin

Existing recycling point including mixed recycling, glass recycling, carton recycling and clothes & shoes recycling