Appendix B Updated Statement of Licensing Policy

BRIGHTON & HOVE CITY COUNCIL

STATEMENT OF LICENSING POLICY 2011

Brighton & Hove City Council

LICENSING ACT 2003
## Brighton & Hove City Council: Statement of Licensing Policy 2011

### CONTENTS

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
</tr>
<tr>
<td>1.3</td>
<td>5</td>
</tr>
<tr>
<td>1.4</td>
<td>5</td>
</tr>
<tr>
<td>1.6</td>
<td>6</td>
</tr>
<tr>
<td>1.7</td>
<td>7</td>
</tr>
<tr>
<td>1.8</td>
<td>7</td>
</tr>
<tr>
<td>1.9</td>
<td>8</td>
</tr>
<tr>
<td>1.10</td>
<td>8</td>
</tr>
<tr>
<td>1.11</td>
<td>9</td>
</tr>
<tr>
<td>1.12</td>
<td>9</td>
</tr>
<tr>
<td>1.14</td>
<td>10/11</td>
</tr>
<tr>
<td>1.20</td>
<td>12</td>
</tr>
<tr>
<td>1.21</td>
<td>12</td>
</tr>
<tr>
<td>1.22</td>
<td>12</td>
</tr>
<tr>
<td>2</td>
<td></td>
</tr>
<tr>
<td>2.1</td>
<td>13</td>
</tr>
<tr>
<td>2.2</td>
<td>13</td>
</tr>
<tr>
<td>2.3</td>
<td>13</td>
</tr>
<tr>
<td>2.5</td>
<td>13</td>
</tr>
<tr>
<td>2.6</td>
<td>13/15</td>
</tr>
<tr>
<td>2.6.16</td>
<td>16/18</td>
</tr>
<tr>
<td>2.7</td>
<td>18/20</td>
</tr>
<tr>
<td>2.7.14</td>
<td>22</td>
</tr>
<tr>
<td>2.7.18</td>
<td>23</td>
</tr>
</tbody>
</table>
2.8 Alcohol disorder zones 23

3 Public Safety
3.1 Safer Clubbing 23
3.2 Conditions 24
3.4 Night-time transport 24
3.5 Taxi marshalling 24
3.6 Large events 24
3.7 Safety meetings 24

4 Prevention of Public Nuisance
4.1 Planning and Building Control 25
4.2 Location and type of premises 25
4.3 Amplified or live music 25
4.4 Sound limiting equipment 25
4.5 Regulated entertainment in open air 25
4.7 Nuisance 25/26
4.8 Residential/mixed neighbourhoods 26
4.9 Customers outside 26
4.10 Smoking advice 26/27
4.11 Signage 27
4.12 Health Impact Assessment recommendations 27

5 Protection of Children from Harm
5.1 Identification 28
5.2 Under-age sales 28
5.3 Measures to protect 28
5.4 Access by children 29
5.5 Film classifications 29
5.6 Adult supervision 29
5.7 Reducing alcohol related harm to children 29/30
5.8 Best practice to protect children from harm 30
5.9 Health Impact Assessment recommendations 31
6 Integration of Strategies
   6.1 Liaison and consultation 31
   6.2 Equalities 31
   6.3 Tourism strategy 32
   6.4 Employment 32
   6.5 Crime prevention 32
   6.6 Dispersal 32
   6.7 Planning 32
   6.8 Other regulatory regimes 32/34
   6.9 Enforcement 34

7 Live Music, Dancing & Theatre
   7.1 Impact 34
   7.2 Community interests 34
   7.3 Mixed use areas 35

8 Reviews
   8.1 Possible actions 35
   8.2 Community safety 35

9 Contact Details, Advice and Guidance
   9.1 Licensing Authority 35
   9.2 Police, Fire Authority & others 35/6

APPENDIX A – Cumulative Impact Zone 37
APPENDIX B – Special Stress Area 39
APPENDIX C – Special Stress Area: Potential Measures 41
   - Areas of best practice in licensed premises 42
APPENDIX D – Best practice – dispersal policy 43/45
APPENDIX E – Licensing Enforcement policy 46/58
APPENDIX F – Film classification 59
APPENDIX G – Licensing Enforcement Pathway 62
Brighton & Hove City Council: Statement of Licensing Policy

1 Introduction

1.1 This Statement of Licensing Policy has been prepared in accordance with the provisions of the Licensing Act 2003 (the Act) and having regard to Guidance issued by the Department for Culture Media and Sport (DCMS) Home Office under Section 182 of the act. The licensing authority is Brighton & Hove City Council. The purpose of this statement is to promote the licensing objectives and set out a general approach to making licensing decisions. The discretion of the licensing authority in relation to applications under the act is only engaged if ‘relevant representations’ are made by interested parties, other persons or responsible authorities. This policy will inform the approach to be taken when deciding applications and imposing conditions when relevant representations are received. It is also intended as a guide for applicants as to what to include in their operating schedules, always recognising that if no representations are received, the application must be granted. The licensing authority must carry out its functions with a view to promoting the licensing objectives and this policy is framed around those objectives. Each application will be given individual consideration on its merit. The scope of this policy covers the following:

- Retail sales of alcohol;
- The supply of alcohol by or on behalf of a club, or to the order of, a member of the club;
- The provision of regulated entertainment;
- The provision of late night refreshment.

1.2 The licensing objectives are:

(a) the prevention of crime and disorder;
(b) public safety;
(c) the prevention of public nuisance; and
(d) the protection of children from harm.

1.3 Scope
Licensing is about regulating licensable activities on licensed premises, by qualifying clubs and at temporary events. Any conditions attached to various authorisations will be focused on matters which are within the control of individual licensees and others with relevant authorisations; i.e. the premises and its vicinity.

1.4 Consultation

1.4.1 Before revising or determining policy for any five-year period, the licensing authority must consult:
(a) the chief officer of police for the licensing authority area;
(b) the fire authority for that area;
(c) the Director of Public Health
(dc) such persons as the licensing authority considers to be representative of holders of premises licences issued by that authority;
(ed) such persons as the licensing authority considers to be representative of holders of club premises certificates issued by the authority;
(fe) such persons as the licensing authority considers to be representative of holders of personal licences issued by that authority; and
(fg) such other persons as the licensing authority considers to be representative of businesses and residents in its area.

1.4.2 In relation to this, its third statement of licensing policy, the licensing authority has also chosen to consult the following persons or bodies:
- The Licensing Strategy Group
- Sussex Ambulance Service
- Accident & Emergency Services
- Brighton & Hove Bus and Coach Company
- Taxi Forum
- The council’s Transport Planning, Planning Policy, Community Safety, Tourism, Drug & Alcohol Awareness and Economic Development departments
- Ward Councillors
- Individual premises and personal licence holders and club premises certificate holders
- Residents’ Associations
- Generally via the licensing pages of the council’s website and also via the council’s Consultation Portal.

Appropriate weight was given to the views of all of those who responded. The formal consultation process was completed by adoption of this policy by Full Council on 16 December 2010. This policy is subject to Guidance and Regulations issued by the government including any issued after the date of publication of this statement.

1.5 Each application will be given individual consideration on its merit. Nothing in this policy shall undermine the right of any individual to apply under the terms of the act for a variety of permissions and to have any such application considered on its individual merits. Similarly, nothing in this policy shall override the right of any person to make representations on an application or seek a review of a licence or certificate where provision has been made for them to do so in the act.

1.6 Partnership

1.6.1 The policy recognises the need to balance economic prosperity with community protection. Good regulation at a local level provides fair trading conditions. This creates a fair trading environment, discourages irresponsible practices and promotes community well being. Local regulation is attuned to supporting the
local economy and local businesses. Partnership between responsible authorities reduces conflict between agencies and targets resources.

1.6.2 This policy includes the council’s enforcement policy, in turn, based upon Home Office and DCMS advice.

1.7 Local features

1.7.1 The local visitor economy is characterised by three sectors: conferences, leisure and English language education. The city receives 8 million visitors per year, 20% from overseas. Locally, tourism is worth over £400 million and 10,000 jobs. 15-20% of jobs are tourism related.

In 2008, the local economy was estimated to be worth £4.2 billion. Unemployment was at 7%, higher than the regional average of 5%. 19% of people were self-employed. The number of young people not in education, employment or training is high.

1.8 Culture and Tourism

1.8.1 Licensing policy supports entrepreneurial activity, promoting the city’s businesses, supporting growth of creative industries sector, extending the business improvement district.

1.8.2 The cultural and tourism offer in Brighton & Hove is crucial to the ongoing economic success of the city; it brings both money and jobs. This range of work also provides solutions to some of the problems of inequality in the city.

1.8.3 The city’s cultural offer already engages with a high number of its residents. According to the most recent National Indicator surveys undertaken at the end of 2008, well over half the population engage with the arts and just over half with our museum and library services. The footfall figures for our main central Jubilee Library run into the millions over the course of a year. The Brighton Dome programme reaches one in six households currently and around 70% of the Brighton Festival audience each year is from local BN postcodes. However, there is much more that can be done, there are challenges and a need to create further targeted activity to stretch this success.

1.8.4 This sector also faces challenges from the recession at the point of refreshing this strategy and needs to be forward looking in order to position itself to help the city weather and recover from the economic downturn.

1.8.5 Brighton & Hove faces increasing competition from home and abroad as a tourist destination both in the leisure and business tourism markets. The current economic climate, changing patterns of consumer demand, and a need to invest in infrastructure to maintain a suitable quality are significant challenges.
1.8.6 VisitBrighton, the council’s tourism unit, has developed and implemented a full brand strategy and guidelines for the city’s tourism offering.

1.8.7 The Tourism Strategy 2008-2018 in its Guiding Principles looks at responsible behaviour and aims to “look to maintain the balance between a tolerant attitude, for which the city is well known, and encouraging and welcoming appropriate behaviour especially in the evening by both residents and businesses”.

1.9 Arts

1.9.1 Working with the Arts Commission and multi-agency partners across the city, the council have established White Night, a cultural festival for the city. White Night attracts an audience of more than 15,000 and further White Night events and similar are strongly supported.

1.9.2 Established a new and successful Children’s Festival for the city aimed at Key Stage 1 & 2, providing free events and activities and workshops across the city.

1.9.3 Brighton & Hove has taken a leading role in the national consortium, the Cultural Cities Network.

1.9.4 The city’s cultural offer has grown through new festivals, venues and organisations developing in or moving to the city.

1.9.5 The city has the highest level of current arts engagement outside London and the seventh highest out of 150 in the country at 61.2%. Brighton & Hove is known for its colourful and interesting arts and creative industries which attract tourism and new businesses. About one in five businesses and 10% of jobs are in the arts or creative industries.

1.9.6 The city currently hosts around 60 festivals each year including the largest arts festival in England, the Brighton Festival and its Fringe, which contributes annually £20 million to our economy

1.10 The Planning Context

1.10.1 The recent health impact assessment recommended the integration of planning and licensing. Current adopted policies within the Brighton & Hove Local Plan recognise these concerns and make provision for the protection of public amenity (policy QD27), whilst also addressing the issues in relation to cumulative impact from a concentration of nightclubs, bars and pubs in particular areas (policies SR12 and SR13).

1.10.2 Emerging policy within the Local Development Framework Document, The Core Strategy is underpinned by evidence from the Community Safety, Crime and
Drugs Audit 2004 which informed the strategic approach. This was developed in consultation with the Licensing Team. The overall objective is to reinforce Brighton & Hove’s policy (SA2) is to promote a balanced range of complementary evening and night-time economy uses which appeal to a wide range of age and social groups, avoid a spread of large bars/pubs and night clubs and address public safety concerns.

1.10.3 Where appropriate, when considering planning applications within the above policy framework, planning conditions can be attached to permissions to safeguard amenity and mitigate against cumulative impact.

1.10.4 The licensing authority’s preferred position is to ensure planning permission is in place before an application for a licence is made.

1.11 Crime and fear of crime

1.11.1 In the Place Survey carried out in the autumn of 2008, the residents of Brighton & Hove were asked to pick five aspects of a local area that make it a good place to live. Out of 20 choices, 55% of respondents ranked the level of crime in their top five aspects which made somewhere a good place to live. So, crime levels were the most frequently flagged issue of importance (as it was in 2003 and in 2006).

1.11.2 What has happened over the last three years
  - The level of recorded crimes (around 24,500 each year) has remained stable since 2005 and is the lowest it has been for 10 years.
  - Partners have achieved Beacon Status for our work in increasing safety in the night time economy and achieved a Green Flag in the Comprehensive Area Assessment for the strength of the partnership around this and reducing youth crime and disorder. Injury by violent crime is down by 7.8% and at its lowest level for five years. The Business Crime Reduction Partnership’s Night Safe Scheme is considered good practice and strongly supported.
  - A new Community, Crime Reduction and Drugs Strategy for 2008-2011 has been published which includes our action plans to deal with 10 priority crime areas.
  - Exceeded challenging targets set within the LPSA programme for reducing offending by priority and prolific offenders.

1.12 Alcohol

1.12.1 Pubs and clubs play an important role in our city’s culture and economy but alcohol is a factor in at least 40% of violent crime.

1.12.2 Following development work with the Primary Care Trust and Sussex Partnership Trust and building on new investment by the PCT in alcohol treatment services, partners have gained agreement for those new services to be initially targeted towards those whose offending behaviour is linked to alcohol misuse. The top
priorities are perpetrators of domestic violence, prolific offending and violent crime. We are now developing care pathways for those and other priority groups in order that criminal justice and other CDRP services can successfully refer and help sustain people to engage and change their lives. The Licensing Enforcement Pathway is appended (appendix G). Public health stands outside the licensing regime but alcohol related hospital admissions are a concern for the city’s public services.

Where a local authority’s Director of Public Health exercises its functions as a responsible authority, it should have sufficient knowledge of the licensing policy and health issues to ensure it is able to fulfil those functions. If the authority wishes to make representations, the DPH will need to decide how best to gather and coordinate evidence from other bodies which exercise health functions in the area, such as emergency departments and ambulance services. Health bodies may hold information which other responsible authorities do not, but which would assist a licensing authority in exercising its functions. This information may be used by the health body to make representations in its own right or to support representations by other responsible authorities, such as the police. Such representations can potentially be made on the grounds of all four licensing objectives.

1.12.3 In 2009/10* there were 5,029 hospital inpatient admissions for alcohol-related harm of Brighton & Hove residents, a rate of 1,842 per 100,000 population which is higher than the rate in England. This was a 3% reduction on the previous year but prior to that, admissions had been increasing at a rate of 15% per year, compared with 8% nationally, and the number of admissions per year is still more than double the number in 2003/04.

1.12.4 Central Brighton and particularly the West Street area have been identified as a violent crime hotspot. Through effective coordination of relevant strategies and policy areas (eg licensing, policing and public safety), the council will seek to improve safety by encouraging a more balanced range of complementary evening and night-time economy uses which appeal to a wide range of age and social groups and managing existing late night uses within identified parts of central Brighton. Local work to reduce violent crime is coordinated through the Local Public Service Agreement / Violent Crime Action Plan. In addition, a ‘Cumulative Impact Zone’ within central Brighton has been adopted by the council’s Licensing Committee and grants greater powers to control the number of licensed premises in the city centre.

1.12.5 Brighton & Hove scores significantly worse than the England average for a range of indicators that profile alcohol related harm.

1.12.6 For males, alcohol specific mortality, mortality from chronic liver disease, alcohol specific hospital admissions and alcohol attributable hospital admissions are all significantly worse locally than the picture seen nationally.
1.12.7 For women, alcohol specific and alcohol attributable hospital admissions are worse locally than the picture seen nationally.

1.13 The statement of licensing policy will be integrated with the Local Strategic Partnership’s Transport policies.

1.14 **Delegations**

For convenience, the national scheme of delegation for determinations is set out below.

<table>
<thead>
<tr>
<th>Matter to be dealt with</th>
<th>Full Licensing Committee</th>
<th>Sub-committee</th>
<th>Officers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application for personal licence</td>
<td></td>
<td>If a police objection</td>
<td>If no relevant representation made</td>
</tr>
<tr>
<td>Application for personal licence with unspent convictions</td>
<td></td>
<td>If a police objection</td>
<td></td>
</tr>
<tr>
<td>Application for premises licence/club premises certificate</td>
<td>If discretion engaged for major applications</td>
<td>If a relevant representation made</td>
<td>If no relevant representation made</td>
</tr>
<tr>
<td>Application for provisional statement</td>
<td></td>
<td>If a relevant representation made</td>
<td>If no relevant representation made</td>
</tr>
<tr>
<td>Application to vary premises licence/club premises certificate</td>
<td></td>
<td>If a relevant representation made</td>
<td>If no relevant representation made</td>
</tr>
<tr>
<td>Application to vary designated premises supervisor</td>
<td></td>
<td>If a police objection</td>
<td>All other cases</td>
</tr>
<tr>
<td>Request to be removed as designated personal licence holder</td>
<td></td>
<td></td>
<td>All cases</td>
</tr>
<tr>
<td>Application for transfer of premises licence</td>
<td></td>
<td>If a police objection</td>
<td>All other cases</td>
</tr>
<tr>
<td>Application for interim authorities</td>
<td></td>
<td>If a police objection</td>
<td>All other cases</td>
</tr>
<tr>
<td>Application to review premises licence/club premises certificate</td>
<td></td>
<td>All cases</td>
<td></td>
</tr>
<tr>
<td>Decision on whether a complaint is irrelevant, frivolous, vexatious, etc.</td>
<td></td>
<td>All cases</td>
<td></td>
</tr>
<tr>
<td>Decision to object when local authority is a consultee and not the relevant authority considering the application</td>
<td></td>
<td>All cases</td>
<td></td>
</tr>
<tr>
<td>Determination of a police objection to a temporary event notice</td>
<td></td>
<td>All cases</td>
<td></td>
</tr>
<tr>
<td>Policy decisions</td>
<td></td>
<td>All cases</td>
<td></td>
</tr>
</tbody>
</table>
1.15 In the case of minor variations, officers will refuse if they consider licensing objectives will be compromised. A full variation application may then be submitted.

1.16 The licensing authority shall foster ownership, co-ordination and partnership. Delivery will involve the licensing authority, the planning authority, environmental health and safety authorities, the police, the fire authority, crime and disorder reduction partnerships, town centre managers, local business, performers and their representatives, local people and their representatives, local transport authorities, transport operators and those involved in child protection. Work shall include consultation with entertainment and licensed business managers to encourage understanding and ownership of policy and good practice.

1.17 The Licensing Strategy Group, Business Crime Reduction Partnership, Pub and Club Watch, Door Supervisors Business Forum and similar schemes, for instance with Home Office approval, will be encouraged to share information and facilitate exclusion of troublemakers.

1.18 In order to promote tourism, favourable consideration will generally be given to the licensing of public spaces.

1.19 The professional development and competence of licensing councillors will be provided and maintained to support the need to act as a professional licensing authority, meeting lawful standards of quasi judicial decision making.

1.20 **Human Rights**
The Human Rights Act 1998 incorporates the European Convention on Human Rights and makes it unlawful for a local authority to act in a way that is incompatible with a Convention right. The licensing authority will have particular regard to the following relevant provisions of the European Convention on Human Rights:-

- Article 6 that in the determination of civil rights and obligations everyone is entitled to a fair and public hearing within a reasonable time by an independent and impartial tribunal established by law.
- Article 8 that everyone has the right to respect for private and family life and his home.
- Article 1 of the First Protocol that everyone is entitled to the peaceful enjoyment of his possessions (including for example possession of a licence).
1.21 **EU Services Directive**

The European Services Directive took effect from 28 December 2009. It aims to ensure that licence applications and procedures are transparent and burdens on business kept to a minimum. The processes must be non-discriminatory, justified, proportionate, clear, objective, made in advance, transparent and accessible. The domestic legislation will require “any charges provided for by a competent authority which the applicant may incur under an authorisation scheme must be reasonable and proportionate to the cost of the authorisation procedures and formalities under the scheme and must not exceed those procedures and formalities”. Any fee charged for establishing a service can only be based on cost recovery and cannot be set at an artificial high level to deter service sectors from an area. Application costs can include administration, initial visits, third party costs (e.g. expert advice like a vet), management costs and local democracy costs. The directive also requires that ongoing enforcement costs should be refundable in the event of an application refusal. Council should schedule regular fee reviews.

1.22 During 2008/9, a Health Impact Assessment of flexible alcohol licensing hours in Brighton & Hove was commissioned. That study drew upon a consultation with people living and working in Brighton & Hove and a review of local data. It considered the context for alcohol licensing in the city in the light of alcohol misuse. The findings of this study have been integrated into this policy where they relate to the licensing objectives.

2.0 **Prevention of crime and disorder**

The following details and measures are intended to address the need for the prevention of crime and disorder which may be associated with licensed premises and certificated club premises. Conditions attached to licences and certificates will, as far as possible, reflect local crime reduction strategies.

2.1 The licensing authority acknowledges that training and good management play a key part in preventing alcohol and drug related crime. The authority expects that all licensees of on-licensed premises attend training programmes which will raise their awareness of the issues relating to drugs and violence in licensed premises, and that suitable training be extended to all bar staff and door supervisors so that drug dealers and users will be deterred from using licensed premises for illegal purposes and that incidents of violence in licensed premises will be reduced. Licensees are also encouraged to attend training programmes to help identify children at risk and issues of basic child protection. It is the duty of the designated premises supervisor (DPS) to train staff on induction concerning conditions on their premises licence.

2.2 It is expected that the DPS will spend a significant amount of time on the premises. When not on the premises it will be essential that the DPS is contactable, particularly should problems arise with the premises and that staff are authorised by the DPS.
2.3 Curfew powers introduced by S172A to E of the Licensing Act 2003 once in force will be used in areas of alcohol related offending to address disorder by early morning alcohol restriction order.

2.4 The location of violent attacks, anti-social behaviour and hate crime or related incidents may be used to justify closing times.

2.5 Measures put in place should support the intentions of Operation Marble (police operational order refers), which aims to prevent incidents of crime and disorder within the night time economy, at weekends. Operation Marble operates with a view to minimising the risk to the public of being a victim of public place violent crime; to reduce incidents of violent crime and public disorder within the city centre; to deal positively with offences and offenders; to secure and preserve evidence which will assist in the prosecution of offenders and to support the night time economy and the responsibly run businesses within it.

2.6 **Cumulative impact** - the licensing authority may receive representations from either a responsible authority or an interested party that the premises will give rise to a negative cumulative impact on one or more of the licensing objectives. This should not, however, be confused with ‘need’ which relates more to the commercial demand for a particular type of premises. The issue of ‘need’ is therefore a matter for the market to decide and can, in some circumstances, be a matter for planning consideration; need therefore does not form part of this licensing policy statement.

2.6.1 **Special Policy** - Cumulative Impact is defined as the potential impact upon the promotion of the licensing objectives of a significant number of licensed premises concentrated in one area.

2.6.2 The licensing authority, after careful consideration, has determined that the concentration of licensed premises in an small area of the city centre is causing problems of crime and disorder and public nuisance, and that therefore an approach to ‘Cumulative Impact’ is necessary as part of its statement of licensing policy. The first Special Policy and Cumulative Impact Zone (CIZ) and Special Stress Areas (SSA’s) were adopted in March 2008. Since that date, the licensing authority has kept the CIZ and SSA’s under review with the proviso that should the authority find that problems of crime and disorder or nuisance are not improving, or are worsening, the Special Policy will be reviewed with a view to bringing the SSA’s into the CIZ.

At Licensing Committee on 10 February 2011, committee called for a report on the review of the licensing policy following consultation with ward councillors and the police, reviewing evidence, having regard to resident concerns with a view to possible inclusion of special stress areas in the CIZ. The merits of a matrix approach to licensing decisions would also be explored. On 23 June 2011, the
Licensing Committee received a report and authorised officers to initiate consultation regarding a review of the CIZ.

2.6.3 On 15 December 2011 Full Council resolved to expand the CIZ and the special stress area. The new CIZ covers 1.5% of the administrative area of Brighton & Hove City Council.

2.6.4 This special policy will refer to a Cumulative Impact Zone ("the CIZ") in the Brighton city centre, a detailed plan of which is attached at Appendix A of the Statement of Licensing Policy (SoLP).

2.6.5 The special policy will only be overridden in exceptional circumstances. The effect of this special policy is that applications for new premises licences or club premises certificates within the area, or variations which are likely to add to the existing Cumulative Impact, will be refused following relevant representations. This presumption can be rebutted by the applicant if they can show that their application will have no negative Cumulative Impact.

2.6.6 Any variation application including Minor Variations will potentially come within this special policy, including those for extensions of hours, subject always to an applicant satisfying the authority that there will be no adverse effect on Cumulative Impact.

2.6.7 This special policy also applies to all new premises licences and club premises certificates, for example pubs, restaurants and take-away establishments. Off licences also come within this policy as they can contribute to problems of street drinking, proxy purchasing, dispersal issues, preloading and excessive drinking and related disorder.

2.6.8 The presumption of refusal does not relieve responsible authorities or interested parties of the need to make a relevant representation. If there are no representations, the licensing authority must grant the application in terms consistent with the operating schedule submitted.

2.6.9 Furthermore, this special policy is not absolute. Upon receipt of a relevant representation, the licensing authority will always consider the circumstances of each case and whether there are exceptional circumstances to justify departing from its special policy in the light of the individual circumstances of the case. If an application is unlikely to add to the cumulative impact of the area, it may be granted. The impact can be expected to be different for premises with different styles and characteristics. For example, while a large nightclub or high capacity public house might add to problems of cumulative impact, a small restaurant, pub or theatre may be considered exceptional circumstances. In relation to this, the licensing authority considers that it is more proportionate to look favourably upon a pub wanting to open until 11pm or a restaurant until 12 midnight as it has emerged from all the evidence and consultation responses that these types of
premises operating within these hours are unlikely to add to cumulative impact in the area. The fact that a premises will be/is exceptionally well managed with a well qualified applicant, or that there are no residential premises nearby, will not be considered exceptional.

2.6.10 If the licensing authority decides that an application should be refused, it will still need to show that the grant of the application would undermine the promotion of one of the licensing objectives and that conditions would be ineffective in preventing the problems involved.

2.6.11 Special Stress Area - Appendix B of the SoLP details the area of the Brighton city centre which borders the Cumulative Impact zone at Appendix A and which is deemed an area of special concern in terms of the levels of crime and disorder and public nuisance experienced within it.

2.6.12 This Special Stress Area (SSA) is of concern to the licensing authority because of the relatively high levels of crime and disorder and nuisance experienced within it. The area will be kept under review.

2.6.13 New and varied applications for premises and club premises certificates within the SSA will not be subject to the presumption of refusal, but operators will be expected to pay special attention when drawing up their operating schedules and to make positive proposals to ensure that their operation will not add to the problems faced in these areas. Appendix C of the SoLP sets out a list of potential measures the licensing authority considers may be appropriate. These may be more or less appropriate depending upon the style of operation applied for.

2.6.14 On receipt of any application in the SSA, where a relevant representation has been made, the licensing authority will scrutinise the application carefully and will look at the measures proposed in the operating schedules and compare them to the measures set out in Appendix C. Where discretion has been engaged, those applications which fall short may be refused or conditions applied to comply with policy measures.

2.6.15 The Licensing Authority will keep the Cumulative Impact Zone and Special Stress Area under review. Should the authority find that problems of crime and disorder or nuisance are not improving, or are worsening, the Special Policy will be reviewed.

2.6.16 Sussex Police
The key points arising from the analysis are as follows:
Overall Public Place Violent Crime has increased by 88 offences (3.9%) in 2010/11 compared with the previous year, due to a rise in each of the 3 subgroups

- Violence Against The Person +33 (1.7%)
- Sexual Offences +35 (44.9%)
- Robbery +20 (8.8%)

There were also reductions as follows:

- Total assaults resulting in injury - 6.7% (largely due to reductions within the home)
- Assaults resulting in ABH within licensed premises - 15%

The increase in Violence Against The Person has been due to a rise in Public Order offences primarily, but with increases of 10 or more offences also seen in Assault on a constable and Possession of a weapon. The main increases overall in this subgroup have been on Beats 3 and 4, particularly within licensed premises. Offences in a road location experienced a decrease compared with 2009/10.

The increase in Sexual Offences is due primarily to a rise in Sexual assault on a female aged 13 or over, with increases on Beat 3 being responsible. Offences in licensed premises saw the greatest rise. This has been the subject of a press campaign setting out what is unacceptable behaviour and the consequences which may result.

The rise in Robbery was due to increases in Personal Robbery, with Beat 3 again seeing the highest rise. Offences on the Beach / Esplanade not only record the volume of offences, but also saw the highest rise.

The proportion of records with an entry in the field to indicate whether an incident was perceived to be under the influence fell to 37% in 2010/11, making identification of trends virtually impossible. (This is against the five year average proportion of 62%). It is safer to rely on the Association of Chief Police Officers data which suggests that alcohol is a factor in 50% of all violent crimes.

The proportion of public place Violence Against The Person offences which were flagged as a Domestic has risen in 2010/11 to 7.2%, against a proportion of 3.8% in 2006/07.

Summary

The above adds weight to the theory that drinking habits and the social landscape have been affected by the recession. Weekends in the city centre continue to offer a high
level of risk which is largely mitigated by the partnership measures in place, but the link between place of purchase and impact is now often blurred by distance and time. Pre-loading and public space drinking after the purchase of alcohol from off-licences, creates new challenges within any acceptable walking distances of the city centre, and this applies to the end of a night out when further purchases of food and alcohol are made, as well as the start. The coverage for the policing operation during weekend evenings (Operation Marble) has been extended slightly into Brunswick and Adelaide, in recognition of some of the recent trends associated with new off-licences and hot food outlets. The justification for this has been based upon community anecdotal evidence as well as data; as was the case during partnership discussions leading to the proposed expansion to the CIZ and SSA.

It is also useful to recognise that different forms of licensed premises currently present differing levels of risk: in fact, the on-trade is often left to manage the consequential impact of the new routines mentioned earlier. We experience a high level of cooperation from a majority of the existing licence holders who know that they will be subjected to increased scrutiny should intelligence demand it, but the affordability and availability of alcohol as well as other cultural issues present an ongoing threat of harm. A proportionate and balanced response by the partnership assists in managing that threat while also supporting the local economy and social choice. The direction of travel for violent crime reduction in the city is positive, but the viral spread of certain types of premises associated with the current social, health and disorder challenges would frustrate the measures put in place, and adversely affect the progress being made. The police view is that an intelligent and proportionate solution would better enable us to keep people safe and improve the quality of life for our communities.

We recognise the pressures that local businesses currently face and remain open to ways in which we can support them as well as keeping people safe. At present there are no clear incentives, other than punitive measures, for business excellence and trade community engagement, and we are keen to explore opportunities as to how we might promote this.

Simon Nelson
Chief Inspector - Brighton & Hove Police Operations Team

2.7 The Licensing Authority will support:

2.7.1 Diversity of premises: ensures that there is a mix of the different types of licensed premises and attracts a more diverse range of customers from different age groups, different communities and with different attitudes to alcohol consumption. It gives potential for positively changing the ambience of the city or an area of it. This will have a positive effect in reducing people’s fear of crime and in increasing the number of evening visitors to the city centre. The Community Safety Strategy recognises that too many single uses in a confined area and
patrons turning out onto the streets at the same time may create opportunities for violent crime and public disorder and therefore supports: mixed use venues encouraging a wider age balance. A “matrix” approach to licensing decisions has been adopted and is set out below.

Matrix approach for licensing decisions in a Statement of Licensing Policy

<table>
<thead>
<tr>
<th></th>
<th>Cumulative Impact Area</th>
<th>Special Stress Area and London Road</th>
<th>Mixed Commercial and Residential Areas (streets containing shopping parades)</th>
<th>Residential Area (mainly residences in street)</th>
<th>Marina</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Restaurant</strong></td>
<td>Yes (midnight)</td>
<td>Yes (2am)</td>
<td>Yes</td>
<td>Yes (11.30pm)</td>
<td>Yes</td>
</tr>
<tr>
<td><strong>Late Night Takeaways</strong></td>
<td>No</td>
<td>Yes (midnight)</td>
<td>Yes (midnight)</td>
<td>Yes (midnight)</td>
<td>Yes</td>
</tr>
<tr>
<td><strong>Night Club</strong></td>
<td>No</td>
<td>No</td>
<td>Yes (3am)</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td><strong>Pub</strong></td>
<td>Yes (11pm)</td>
<td>Yes (11pm)</td>
<td>Yes (3am)</td>
<td>Yes (11pm, midnight Friday and Saturday)</td>
<td>Yes</td>
</tr>
<tr>
<td><strong>HVVD (Super pub)</strong></td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td><strong>Non-alcohol lead (e.g. Theatre)</strong></td>
<td>Yes (favourable)</td>
<td>Yes (favourable)</td>
<td>Yes (favourable)</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td><strong>Off-licence</strong></td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>Yes (8pm)</td>
<td>Local shops only</td>
</tr>
<tr>
<td><strong>Members Club</strong></td>
<td>Yes (&lt;100)</td>
<td>Yes (&lt;100)</td>
<td>Yes</td>
<td>Yes (11pm and midnight Friday and Saturday)</td>
<td>Yes</td>
</tr>
</tbody>
</table>

**Notes on matrix**

Comment [SC26]: See Appendix A for proposals
Subject to the following, the policy, as represented in the matrix, would be strictly adhered to

1) Each application would be considered on individual merit
2) Departure from policy is expected only in exceptional circumstances
3) Exceptional circumstances will not include quality of management or size of venue except where explicitly stated in policy matrix
4) Exceptional circumstances may include: close consultation with Sussex Police and the Licensing Authority, meeting requirements of responsible authorities, an appropriate corporate social responsibility policy, community contribution to off set impact (such as financial contribution to infrastructure), community support, alcohol sale ancillary business activity (demonstrable to responsible authorities and licensing authority, for instance by licence condition allowing authorised officers access to sales accounts), BCRP membership
5) The following licensing activities are encouraged and valued by the licensing authority: outdoor regulated entertainment, community based street parties, members clubs, traditional pubs outside the city centre and non-alcohol led licensable activities, particularly within city centre
6) Shatterproof drinking receptacles will normally be required by licence condition in alcohol led establishments in the city centre
7) Outdoor events will be supported where arranged through the council’s event planning process
8) Favourable consideration will be given to residential need
9) Favourable consideration will be given to local businesses properly engaged with the local licensing authority and responsible authorities

2.7.2 Favourable consideration will be given to promoting the city’s cultural quarter, live entertainment in pubs, food led operations, developing LGBT and other communities of interest venues, particularly around St James’s Street, promoting a family leisure area on the sea front with a more adult leisure centre at night.

2.7.3 Café Bars - the licensing authority may be prepared to look favourably upon an application for the grant of a licence, subject to the following conditions that will prevent the premises becoming a public house.
   - The sale of intoxicating liquor and other beverages shall be waiter/waitress service for consumption by persons seated at tables.
   - Substantial food shall be available at all times. Licensees should be aware that breach of such conditions is likely to lead to appropriate enforcement action.

2.7.4 Restaurants with outside service - the licensing authority will also consider applications from restaurants that request to serve alcohol to areas adjacent to or immediately outside their premises. In addition to the above conditions for café bars, the licensing authority will require evidence that the applicants have an agreement with the local authority to use the area as defined on a plan provided. The following condition may also apply:
The sale and supply of alcohol for consumption off the premises shall be restricted to an area licensed by the Local Authority for use of the public highway as shown on the plan deposited and such area shall be defined by a physical barrier acceptable to the licensing authority.

2.7.5 Geographical spread of licensed premises - spreading the siting of large venues (those with a capacity in excess of 250 people) across the city reduces the problems of dispersing large numbers of people leaving premises in close proximity at the same time. Taxi and bus queues can be flash points for public disorder and violence. A good geographical spread coupled with increased taxi ranks and bus stops near venues reduces waiting time and the potential for crime and disorder. Food led operations are promoted.

2.7.6 Care, control and supervision of premises: The Licensing authority supports the Business Crime Reduction Partnership and other approved schemes. Where appropriate, premises licence holders should be members of the BCRP for the deterrence to violent crime that such membership provides. The BCRP NightSafe radio scheme is normally expected as an operational requirement for city centre bars, clubs and pubs and is an example of good practice in achieving the aim of reducing crime and disorder and improving public safety. Well managed pub-watch schemes provide information exchange between the premises licence holders and responsible authorities that reduce and deter violent crime and disorder. The council will support a responsible licensing scheme.

2.7.7 The effective management and supervision of a venue is a key factor in reducing crime and disorder, both within it and outside. The police will consider the applicants, objecting to the application where appropriate. The police may suggest crime prevention measures in relation to, for example, the internal layout of the premises, closed-circuit television, help points, lighting and security staff. The police may ask for conditions which support such measures to be imposed when licensing applications are granted, eg type of licence, capacity, operating hours restrictions.

2.7.8 Following the grant of a licence, the management and supervision of the premises, in so far as it might impact on crime and disorder, will continue to be monitored. Particular attention will be paid to any licensed premises where there is evidence of criminal activity or any association with racist or homophobic crime. The licensing authority will keep itself well briefed on the nature, location and type of premises where alcohol related violence and disorder are occurring so it can take full account of the facts and avoid exacerbating problems as required by the Community Safety Strategy. Where licensed premises are found to cause nuisance or be associated with disorder or unreasonable disturbance, powers of revocation or the imposition of conditions may be considered. Conditions may include use of closed-circuit television, licensed door supervisors and earlier closing times. Such action to restrict the operation may be taken for
trial periods to allow businesses an opportunity to remedy existing disorder, nuisance or disturbance.

2.7.9 This policy recognises the use of registered Door Supervisors as members of the extended police family as all Door Supervisors will be licensed by the Security Industries Authority. Mobile security units and similar systems are in use by some premises operators as a means of providing security cover at very short notice at premises which may not normally require a permanent security presence. The Licensing Strategy Group has sought to define the standards and operating guidance for such mobile units, which will be in need of regular review. This policy endorses the use of units following such guidance and standards in appropriate circumstances. A copy can be found on the licensing pages of the council’s website.

2.7.10 The development of codes of practice and general operating standards for security companies is encouraged for local businesses; premises operators are urged to ensure that security services, when engaged, are provided by suitably qualified businesses operating to recognised standards and who should be working towards SIA accreditation.

2.7.11 High volume vertical drinking establishments (HVVD’s) may, where necessary and appropriate, have conditions attached relating to: a prescribed capacity, the ratio of chairs and tables to be provided for customers based on capacity and the presence of SIA registered security teams.

2.7.12 Enforcement will be achieved by the enforcement policy appended (Appendix E).

2.7.13 Any enforcement checks will include outside drinking areas, looking particularly at noise, and customer smoking areas.

2.7.14 Adult Entertainment
This relates to regulated entertainment such as the live performance of dance which is for the purpose of sexually stimulating any member of the audience and including exposure of breasts, genitals, urinary or excretory organs during the entertainment. It could include, but may not be limited to, lap dancing, pole dancing, table dancing, and strip tease. Premises which are classified as Sexual Entertainment Venues (SEVs) will be dealt with under the council’s Sex Establishment Policy 2010.

2.7.15 It is important that applicants state in their operating schedules whether adult entertainment is going to be provided on an infrequent basis. If no such intention is stated then the Licensing Authority will normally add a condition that there will be no adult entertainment.
2.7.16 If applicants wish to provide adult entertainment, the Licensing Authority will have particular regard to whether the premises are in the vicinity of:
- residential accommodation;
- schools and English Language Schools;
- places of worship;
- other premises where entertainment of a similar nature takes place;
- community centres; and
- youth clubs.

2.7.17 Where such applications are made, the licensing authority will expect operating schedules to address the following matters and will include such conditions as are necessary to promote the licensing objectives:
A. A code of conduct for dancers and appropriate disciplinary procedures, developed in consultation with the police and the council.
B. Rules of conduct for customers, developed in consultation with the Police and the council.
C. Procedures to ensure that all staff employed in the premises have pre-employment checks including suitable proof of identity, age and (where required) permission to work.
D. The exclusion of persons under 18 from the premises when such activities are taking place.

2.7.18 Health Impact Assessment
The licensing authority’s response to this public consultation is as follows:
- Schemes to recognise well managed licensed premises will be supported
- Enforcement of licensing conditions, underage sales and offences will be dealt with having regard to the enforcement policy appended
- Trading Standards will offer business support to premises licence holders and staff
- Applications for food based operations will be supported
- 24-hour licences to off-licensed premises would be refused where justified
- Ward Members and EHOs should make representations on behalf of residents concerned for anonymity where appropriate
- The licensing inspection programme will be prioritised and risk-based
- Taxi-marshalling is supported
- Diversification of the night-time economy in Brighton & Hove and non-alcohol-related leisure activities available in the city is strongly supported.

2.8 ALCOHOL DISORDER ZONES
The licensing authority has adopted the government’s favoured approach, only exploring ADZs as a last resort and following a request from the Chief Officer of Police, and receipt of evidence for the need in a tightly defined area.

The authority promotes the business improvement district and expansion to address crime, disorder and nuisance.
2.9 **Street drinking**

The areas around the Level and New Road are considered high risk for street drinkers and the Licensing Authority will have regard to prevention of crime and disorder by virtue of street drinking and anti-social behaviour when considering applications in this area.

3 **Public Safety**

The following details and measures are intended to address the need for the protection of public safety which may be associated with licensed premises and certificated club premises.

3.1 Club owners and promoters will be expected to have regard to “Safer Clubbing: guidance for licensing authorities, club managers and promoters”. The licensing authority will seek to ensure that licensed premises are designed and run in a way which maximises the safety of customers and staff. In order to minimise disputes and the necessity for hearings, it would be sensible for applicants to consult with all responsible authorities when operating schedules are being prepared.

3.2 Normally in the city centre, pubs and clubs will be expected to operate using polycarbonate or toughened/shatterproof glass.

3.3 Conditions may be imposed in accordance with operating schedules to protect public safety including where justified:

   (a) provision of closed-circuit television and panic buttons.
   (b) use of shatterproof drinking vessels; bottles requiring use of toughened glass or plastic should normally be required unless applicants can show exceptional reasons (recognised by Community Safety Strategy).
   (c) use of door supervisors, licensed by the Security Industry Authority (recognised by the Community Safety Strategy).
   (d) requirement of a minimum of a licensed door supervisor for every 100 customers in nightclubs and large city centre pubs or as indicated by risk assessment.
   (e) occupant capacity conditions will be applied where appropriate.
   (f) the provision of designated and suitably trained first aiders.

3.4 In determining applications for new licences or extensions in hours or terminal hours of licensed premises, regard will be had to late night public transport availability and location of taxi ranks to aid dispersal of customers as recognised by the Community Safety Strategy and Policing Strategy. Applicants may be required to consult local transport operators and are encouraged to support the use of public transport through the provision of advice, contact details, provision of dedicated taxi phones, etc.

Comment [SC30]: Add New Road as an area of concern.
Comment [SC31]: Add something about ‘Sensible on Strength’.
3.5 Policy recognises that the numbers of late night revellers can lead to service delivery pinch-points, for example at city centre taxi ranks. Frustration and restlessness in queues can lead to anti-social behaviour and public disorder which can be controlled by, for example, taxi marshalling systems. Operators whose customers contribute to the night-time demand for taxis may wish to consider assisting in the provision of resources for such systems or similar schemes.

3.6 Control of public safety at high profile commercial or sporting events or other large scale events may be supported by police powers of closure of licensed premises.

3.7 Where appropriate, licence holders or their authorised representatives will submit event safety plans and operating manuals, attend Event Planning Teams or Safety Advisory Groups and similar meetings prior to large events and shall be part of Event Liaison Teams during such events. Due regard shall be had to relevant guidance and publications including, for example: HSE publications “Event Safety Guide” and “Managing Crowds Safely”; LACoRS publication – “Managing Large Events”.

4. Prevention of Public Nuisance

The following details and measures are intended to address the need for the prevention of public nuisance which may be associated with licensed premises and certificated club premises.

4.1 Planning, building control and licensing will be properly separated to avoid duplication and inefficiency. Granting of licences will not relieve applicants of the need to apply for planning permission or building control consent and there is an expectation that these issues will have been explored before licensing applications are submitted. Applicants are recommended to obtain correct planning consents prior to applying for a licence to avoid potentially inoperative licences.

4.2 In determining applications for new and varied licences, regard will be had to the location of premises, the type and construction of the building and the likelihood of nuisance and disturbance to the amenity of nearby residents by reason of noise from within the premises, as a result of people entering or leaving the premises or from individuals or groups of customers gathered outside (eg in order to smoke).

4.3 Applications for new licences or for the extension in size of licensed premises should not normally be granted if the premises will use amplified or live music and operate within or abutting premises containing residential accommodation except that occupied by staff of the licensed premises. A condition may be
imposed on new licences that entertainment noise shall be inaudible in any
residence. Noise emanating from within licensed premises should not normally
be audible outside.

4.4 Installation of sound limiting equipment and sound insulation may be required to
minimise disturbance to the amenity of nearby residents by reason of noise from
the licensed premises.

4.5 Generally, regulated entertainment in the open air including tents and marquees
should have a maximum closure hour of 2300. Earlier hours may be imposed in
sensitive open spaces or near residential areas. The Licensing Authority will
have regard to Noise Council guidance.

4.6 In determining applications for new licences or extensions in hours or terminal
hours of licensed premises, regard will be had to late night public transport
availability and location of taxi ranks to aid dispersal of customers.

4.7 Regard will be had to any history or likelihood of nuisance. Generally, favourable
consideration will be given to applications for later hours on busy main roads and
in the central leisure area. Powers may be exercised to impose conditions as to
hours of opening in order to avoid unreasonable disturbance to residents of the
neighbourhood. Licensed premises in residential neighbourhoods will normally
have a terminal hour no later than 2330. In mixed neighbourhoods they will
normally have a terminal hour of no later than 0200 hours to counter noise
disturbance to residents as informed by the health impact assessment and
requested by Licensing Strategy Group. The Licensing Authority has adopted a
matrix approach to licensing decisions (see 2.7.1).

4.8 While each application will always be considered on its merits, as an indication
the St James’s Street area and the North Laines area will be considered
residential neighbourhoods, and East Street a mixed neighbourhood.

4.9 Reasonable controls are available to all premises operators to minimise the
impact of noise from customers outside. The council’s Environmental Health
Department has issued guidance on a number of steps that can be taken in this
respect which are endorsed by this policy (see 4.10 below).

4.10 Smoking Advice
Premises licence holders will be expected to:

- Develop a management plan on how to manage smoking on your premises
  and ensure that all staff are aware of the contents of this plan, and that it is
effectively implemented. Noise from people smoking and talking can be
  intermittent, vary in character and volume and be intrusive. An effective
  smoking management plan will help prevent neighbours being disturbed.
- Comply with any planning conditions restricting the use of outdoor areas.
• Ensure that any structures used by smokers comply with the design criteria detailed in the Heath Act 2006 and that any structures, awnings, retractable canopies, etc have the relevant planning permission.
• Ensure any new lighting to outdoor areas must be designed so as not to cause a light nuisance to neighbours and again have the relevant planning permission and building control consent.
• Ensure that the conditions on the premises licence are complied with. There may be conditions restricting the hours of use of gardens and outdoor areas. Having reviewed the contents of the premises licence you may find it necessary to request a variation of your licence.
• Licence tables and chairs on the Public Highway under the provisions of the Highways Act 1980. These licences may have conditions restricting the times that the area can be used.
• Ensure drinks, glasses and bottles are not taken onto the highway unless there is a tables and chairs licence permitting use. A system should be adopted to prevent theft and ‘spiking’ of drinks, and reminding customers not to leave unattended items.
• Discourage smokers remaining in gardens and outdoor areas and determine terminal hours.
• Discourage smokers remaining outside by removing/disabling tables and chairs or prohibiting their use after a certain time. Lights and heaters will also be turned off.
• Introduce a system that after a certain time the number of smokers outside are restricted to a maximum number. Staff will be needed to manage this restriction.
• Employ staff and/or SIA registered door supervisors to manage doors and control customers and smokers entering and leaving the premises. Staff positioned on the doors can help to encourage customers not to cause a noise problem. It may be that staff are required to manage doors after a certain time, particularly during the hours when neighbouring residents are trying to sleep.
• Ensure door supervisors maintain order outside venues and protect customer safety. BCRP supports the use of Night Safe. Radio net and other pager systems and pub watch schemes can be used to provide for rapid police response and alert other venues where customers and staff are endangered.
• Position signs to remind customers that the premises is in an area where people live. It is not always obvious in busy commercial streets with flats above. By changing the design and wording of signs customers do not forget. Signs can be located in and outside the premises and on tables.
• Use CCTV to manage outside areas.

4.11 Licensed premises should normally display prominent, legible signs at exits reminding customers to leave in a quiet, peaceful, orderly manner.

4.12 Health Impact Assessment
The licensing authority’s response to this public consultation exercise is as follows:

- There is no presumption in favour of later terminal hours generally
- Minor variations to licences will be processed expeditiously
- The Cumulative Impact Area (CIA) and Special Stress Areas (SSAs) will include all locations where there are residents in the vicinity of licensed premises when there is an evidential basis to justify
- Low-level impacts and noise levels as a result of alcohol consumption are legitimate considerations for licensing reviews
- Information about the licensing process using leaflets and the Council’s website will be available for residents
- The council will publicise its statement of licensing policy, enforcement policy and information to assist applying for licence reviews and making representations for licence applications
- The local character provided by small local public houses is recognised. Policy supports the need to support small local businesses, providing information and business support to assist successful businesses
- Policy recognises the need to mediate between residents and licensed premises where noise and other nuisance/disturbance occurs late into the night/early morning where appropriate. Enforcement action will have regard to the council’s enforcement policies
- Normally the terminal hour in residential areas will not exceed 2330 hours
- Normally the terminal hour in mixed areas will not exceed 0200 hours
- Normally in city centre leisure areas favourable consideration will be given to later terminal hours.

5 Protection of Children from Harm

The following details and measures are intended to address the need for the protection of children from harm; this includes moral, psychological and physical harm which may be associated with licensed premises and certificated club premises (for example the exposure too early to strong language and sexual expletives, eg in the context of film exhibitions or where adult entertainment is provided). It is intended that the admission of children to premises holding a premises licence or club premises certificate should normally be freely allowed without restricting conditions (unless the 2003 Act itself imposes such conditions or there are good reasons to restrict entry or to exclude children completely).

5.1 Licensees should note the concern of the authority that drink related disorder frequently involves under 18’s. To prevent illegal purchases of alcohol by such persons, the committee recommend that all licensees should work with a suitable ‘proof of age’ scheme and ensure that appropriate identification is requested prior to entry and when requesting alcohol, where appropriate. Appropriate forms of identification are currently considered to be those recommended by police, trading standards officers and their partners in the Licensing Strategy Group (eg passport, photo driving licence or pass card).
5.2 It is the licensing authority’s expectation that all staff responsible for the sale of intoxicating liquor receive information and advice on the licensing laws relating to children and young persons in licensed premises. Licensed premises staff are required to take reasonable steps to prevent under age sales. The licensing authority will not seek to limit the access of children to any premises unless it is necessary for the prevention of physical, moral or psychological harm to them. Each application will be considered on its own merit but particular areas that will give rise to concern in respect of children are to be found in section 5.3 below.

5.3 To reduce alcohol-induced problematic behaviour by under 18 year olds, to enforce underage purchase and drinking laws and to assist in the protection of children from harm, the licensing authority supports the following measures:

(a) Police should exercise powers (Confiscation of Alcohol (Young Persons) Act 1997) to remove alcohol from young people on the street
(b) Police and trading standards should implement test purchasing to reduce sales to under 18s in on and off sales licensed premises
(c) Further take-up of proof of age schemes will be promoted
(d) In-house, mystery shopper type schemes operated by local businesses will be supported
(e) Providers of events specifically catering for unaccompanied children should consider whether all staff at such events need to be CRB checked

5.4 The licensing authority will not seek to require that access to any premises is given to children at all times – under normal circumstances this will be left to the discretion of the licensee. The following areas give rise to concern in respect of children, who will normally be excluded from premises:

• where there have been convictions for serving alcohol to minors or with a reputation for underage drinking;
• with a known association with drug taking or dealing;
• where there is a strong element of gambling on the premises;
• where entertainment of an adult or sexual nature is commonly provided;
• where premises are used primarily or exclusively for the sale and consumption of alcohol and there is little or no seating for patrons.

Options may include:

• limitations on the hours when children may be present;
• age limitations (below 18);
• limitations or exclusions when certain activities are taking place;
• requirements for an accompanying adult;
• full exclusion of people under 18.

5.5 Licensees of premises giving film exhibitions will be expected to include in their operating schedules arrangements for restricting children from viewing age restricted films. Such premises will be subject to a mandatory condition requiring that access will be restricted to only those who meet the required age limit in accordance with any certificate granted by the British Board of Film
Classification, or in specific cases where such certificates have not been granted, the licensing authority. The licensing authority does not intend to adopt its own system of film classification. The licensing authorities procedures for dealing with unclassified films are appended at Appendix F.

5.6 Where children are expected to attend a public entertainment, appropriate adult supervision will be required to control the access and egress of children and to protect them from harm. This will normally be an adult member of staff for every 100 children. Where the entertainment is music and dancing, 2 persons, licensed by the Security Industry Authority (door supervisors) should be employed for every 100 children but will be subject to advice within the Event Safety Guide. Nothing in this policy shall seek to override child supervision requirements contained in other legislation or regulations. The licensing authority recognises the Children, Families and Schools section as being competent to advise on matters relating to the protection of children from harm. Applicants shall copy their applications to the Local Safeguarding Children Board (LSCB) in its capacity as the responsible authority. Copies should be sent care of the Police. The booklet ‘What to do if you are worried about a child’ is available from the LSCB and is downloadable from the council’s licensing web pages.

5.7 Children and Young Persons Overview and Scrutiny Council reported on Reducing Alcohol Related Harm to Children and Young People to Licensing Committee who agreed:

5.7.1 Trading standards and the police undertake ongoing enforcement operations around under-age sales and test purchasing. Sussex Police, BCRP and RUOK undertake work concerning proxy purchases and counterfeit ID as part of the partnership support work with Community Safety and Trading Standards.

5.7.2 Trading standards have a programme of business support including training for local businesses to avoid under-age sales.

5.7.3 In determining applications and reviews, applications can only be dealt with on their individual merit. Use of schemes like Think 21 and Challenge 25 are appropriate on a case by case basis. Normally a Challenge 25 condition will be appropriate.

5.7.4 A clear causal link between price discounting and disorder will normally lead to the imposition of conditions prohibiting irresponsible promotions. This is now reflected in the new mandatory conditions which can be found on the licensing pages of the council’s website.

5.7.5 The cumulative impact area boundaries and supporting evidence will be kept under review. The CIA is recommended for review as part of the statement of licensing policy, informed by:
5.8 **Best Practice to protect children from harm**

The council passed a Notice of Motion that licensing committee recommend best practice for both on and off premises to take on board on a voluntary basis, in order to promote responsible licensing.

- Staff must be aware of the risk of the problem of proxy sales and offer assistance to responsible authorities to deter offences
- Signage on premises should set out legal duties
- Voluntary restriction of high strength alcohol – operating schedules may be used to limit high ABV beers and ciders
- Staff training – in addition to personal licence holders training, staff must be adequately trained for duties
- Challenge 25 would be the norm, particularly in the off license trade
- Signage – proxy sale - deterrence

The council will support accreditation schemes, such as Best Bar None and Purple Flag, where appropriate and subject to resources.

5.9 **Health Impact Assessment**

The licensing authority’s response to this public consultation process is as follows:

- Enforcement decisions of under-age sales from licensed premises will be taken with regard to enforcement policy appended
- Safe Space and refuges for potentially vulnerable people is supported
- The council will make a telephone number available for reporting licensing offences and concerns

6 **Integration of Strategies**

6.1 The licensing authority shall secure the proper integration of this policy with local crime prevention, planning policy, transport, tourism and cultural strategies by:-

- Liaising and consulting with the Sussex Police, Community Safety Forum, Sustainability Commission representatives and following the guidance in community safety and crime and disorder strategy
• Liaising and consulting with the East Sussex Fire & Rescue Service
• Liaising and consulting with the Local Strategic Partnership, Safety Advisory Group (Emergency Planning) and Equalities and Social Justice Consultation Forum
• Liaising and consulting with the Planning authority
• Liaising and consulting with the Highways authority
• Liaising and consulting with tourism, stakeholder groups, business groups such as the city centre Business Forum and the economic development functions for the council
• Having regard to any future documents issued relating to the Private Security Industry Act 2001, for example liaison or information sharing protocols
• Liaising and consulting with the Trading Standards Team, for example with regard to test purchasing codes of practice
• Having regard to the Home Office Safer Clubbing Guide

6.2 In line with statutory requirements and the council’s Inclusion Policy, the Licensing Authority shall have due regard to the need to eliminate unlawful discrimination, and to promote equality of opportunity and positive relations between persons of diverse backgrounds, for example communities of interest such as: lesbian, gay, bisexual and transgender people; disabled people; racial and ethnic groups; religious and faith groups.

6.3 This policy supports the aims of the tourism strategy, recognising the benefits for the tourism economy of creating a safer and more attractive city centre and improving competitiveness with other European cities. The Licensing Committee should receive any reports relevant to the needs of the local tourist economy and the cultural strategy for the area to ensure that it considers these matters.

6.4 The Licensing Committee should receive relevant information relating to the employment situation of the area and the need for new investment and employment where appropriate.

6.5 Specific conditions may be attached to premises licences to reflect local crime prevention strategies. Such conditions may include the use of closed circuit television cameras, use of the NightSafe radio system or accredited scheme, the provision and use of shatterproof drinking receptacles, drugs and weapons search policy, the use of registered door supervisors, specialised lighting requirements, hours of opening. Certificates issued to club premises shall reflect local crime prevention strategies and may include any or all of the requirements listed above.

6.6 The licensing authority will have regard to the need to disperse people quickly and safely from the city centre to avoid concentrations which may produce disorder and disturbance.
6.7 Where appropriate, matters for consideration in licensing applications will not duplicate matters considered as part of any planning application. Licensing decisions will take into account any relevant planning decisions either by the Planning Applications Committee or following appeals against decisions taken by that committee and will not normally cut across such decisions.

6.8 Other regulatory regimes
This policy avoids duplication with other regulatory regimes wherever possible. The following notes are made with regard to specific regimes:

Health and Safety: Certain premises will be the subject of health and safety enforcement by the local authority or the Health and Safety Executive (HSE). If other existing law already places certain statutory responsibilities on an employer or operator of premises, for example the Management of Health and Safety at Work Regulations 1999, it will not be necessary to impose the same or similar duties on the premises licence holder or club. However, existing duties will not always adequately cover specific issues that arise on the premises in connection with, for example, certain types of entertainment, and where additional and supplementary measures are necessary to promote the licensing objectives, necessary, proportionate conditions will need to be attached to a licence.

Fire Safety: Premises and their operators will be regulated by general duties under current fire safety regimes and the Regulatory Reform (Fire Safety) Order 2005 rather than licensing provisions.

Noise: Statutory and public nuisances are dealt with by the local authority’s Environmental Health department under the Environmental Protection Act 1990, Noise Act 1996 and associated legislation. Noise from commercial premises may often fall under review powers set out in licensing provisions and closure powers in antisocial behaviour provisions.

Race Relations: The Race Relations Act 1976, as amended by the Race Relations (Amendment) Act 2000, obliges public authorities to have due regard to the need to eliminate unlawful discrimination; and to promote equality of opportunity and good relations between persons of different racial groups. The local authority’s race equality scheme produced under these obligations shall include reference to this statement of licensing policy.

Community relations: Integration of corporate strategies with licensing policy will include the Inclusive Council Policy which recognises the council’s role, as a community leader, to promote community cohesion and good relations between diverse communities.

Measures to address prevention of crime and disorder recognise the need to improve well being and safety of all the communities in the City. Licensing policy supports the Crime and Disorder Reduction Partnership’s crime reduction strategy. In particular it seeks to confront and reduce racist,
homophobic, transphobic and religiously motivated crimes, incidents and anti-social behaviour.

**Anti-Social Behaviour Act 2003**: Provides that if the noise from any licensed premises is causing a public nuisance an authorised environmental health officer would have the power to issue a closing order in respect of it effective for up to 24 hours. This complements the Police powers under the act to close licensed premises for temporary periods.

**Litter and Smoking**: City Clean contractors have Clean Neighbourhoods powers to enforce premises operators’ responsibilities to keep frontages clear of litter.

**Disability Discrimination Act**: Applications for new premises or for variations involving changes to the layout of premises, are reminded to have regard this legislation.

**Gambling Act 2005**: In relation to casinos and bingo clubs, the principal purpose is gaming. The sale of alcohol and the provision of entertainment in such premises is incidental to gaming and in determining whether to permit entertainment that constitutes regulated entertainment under the act, gaming license committees and/or the Gambling Commission will have taken into account relevant government guidance. Accordingly it is felt that the licensing objectives will have been, or will be in the main, adequately considered by such committees and duplication of conditions should be avoided when considering applications under the 2003 Act where relevant representations have been made.

6.9 **Enforcement** - The enforcement of licensing law and the inspection of licensed premises is detailed in the Protocol between Sussex Police, the East Sussex Fire & Rescue Service and Brighton & Hove City Council. This protocol reflects the need for a more efficient deployment of Police and local authority staff commonly engaged in licensing enforcement and can be found at appendix H. In addition the Licensing Authority will have regard to its published Licensing Enforcement Policy in making enforcement decisions (Appendix E). In order to better target enforcement resources, inspections will also be undertaken outside of normal office hours and the sharing of information between all enforcement agencies will be encouraged through joint meetings or similar arrangements. Joint Intelligence Meetings are organised and include officers from responsible authorities.

6.10 Attention is drawn to the targeting of agreed problem and high risk premises requiring greater attention as identified in the protocol. A number of other council and government policies, strategies and guidance documents must be taken into account to complement the policy, including:

- Community Safety & Crime Reduction Strategy
- Drugs and alcohol strategies – local alcohol harm reduction strategy
- Objectives of the Private Security Industry Authority
- The Anti Social Behaviour Act 2003
7 Live Music, Dancing & Theatre

7.1 This policy recognises the need to encourage live music, dancing and theatre for the wider cultural benefits of the community generally. In addressing such issues the potential for limited disturbance in neighbourhoods will always be carefully balanced with these wider benefits, particularly for children. The impact of licensing on regulated entertainment, particularly live music and dancing, will be monitored. Where indications are that such events are being deterred by licensing requirements, the policy will be revisited with a view to investigating how such situations might be reversed.

7.2 The Licensing Committee represents the general interests of a community in determining what conditions should be attached to licences and certificates as a matter of necessity for the promotion of the licensing objectives. All members of the Licensing Committee will be trained on Licensing Act 2003 and S182 Guidance. The Licensing authority is aware of the need to avoid measures which deter live music, dancing and theatre - such as imposing indirect costs out of proportion to the income of the licence holder and to the risks presented. Only necessary, proportionate and reasonable licensing conditions should impose any restrictions on such events.

7.3 The licensing committee will support the cultural zones, outdoor eating areas, food led operations, community pubs, live entertainment and protect living conditions in mixed use areas.

8 Reviews

8.1 Reviews represent a key protection for the community. Where the licensing authority considers action necessary under its statutory powers it will take necessary steps to support the licensing objectives. Action following review will be informed by licensing enforcement policy – appendix E.

8.2 Where style of operation of a premises leads to applications concerning likelihood of racist, religiously motivated, homophobic or transphobic crimes or incidents, the review process should also support the community safety policy. Action should be proportionate and licences would normally be suspended or revoked in these circumstances to deter further incidents.

9 Contact Details, Advice and Guidance

9.1 Guidance notes to accompany this policy and details about the licensing application process, including application forms, can be found:
- E-mail ehl.safety@brighton-hove.gov.uk

Comment [SC37]: Delete necessary & insert 'appropriate'
• Via www.brighton-hove.gov.uk (search under Licensing Act 2003 and follow the relevant links, for example to the Licensing Applications page for a weekly update of applications received)
• By contacting the Health & Safety and Licensing Team at:
  Bartholomew House
  Bartholomew Square
  Brighton BN1 1JP
• By telephoning them on 01273 294429
• By faxing on 01273 292196

9.2 Advice and guidance to applicants may also be sought from:

The Police and Fire Authority by contacting them at:

**Police**
- Licensing Unit
- Police Station
- John Street
- Brighton
- BN2 0LA
  - Tel: 01273 665523

**East Sussex Fire and Rescue Service**
- Brighton & Hove Fire Safety Office
- Hove Fire Station
- English Close
- Hove
- BN3 7EE
  - Tel: 01342 334200

Other responsible authorities:

**Health & Safety**
- For non-council owned premises:
  - Environmental Health & Licensing
  - Bartholomew House
  - Bartholomew Square
  - Brighton BN1 1JP
  - Tel: 01273 294429

- For council parks & other council-run premises:
  - Enforcement Liaison Officer, HSE
  - Phoenix House
  - 23-25 Cantelupe Road
  - East Grinstead RH19 3BE
  - Tel: 01342 334200

**Planning**
- Development Control
- Hove Town Hall
- Norton Road
- Hove
- BN3 1PT
  - Tel: 01273 290000

**Child Protection**
- Chair of Brighton & Hove ACPC
- Children Families & Schools
- Kings House,
  - Hove BN3 2SU
  - Tel: 01273 290000

**Environmental Health:**
- Environmental Protection Team
- Bartholomew House
- Bartholomew Square
- Brighton, BN1 1JP
  - Tel: 01273 290000

**Trading Standards:**
- Bartholomew House
- Bartholomew Square
- Brighton
  - BN1 1JP
  - Tel: 01273 292523
Please note the above were correct at time of publication but may be subject to change; please contact the Licensing Authority if you have queries regarding the above contact points.
APPENDIX A
Brighton & Hove City Council - Cumulative Impact Area

The Cumulative Impact Area comprises the area bounded by and including: the north side of Western Road, Brighton from its intersection with the west side of Holland Road to the junction with the west side of Dyke Road at its eastern end; from there, north-east to the junction of the north side of Ayr Street with the west side of Queens Road and then northward to the north-west corner of Surrey Street junction with Queens Road; thence along the north side of Trafalgar Street eastwards to its junction with York Place and continuing south-east across to Grand Parade, then south to the junction of Edward Street; along the north side of Edward Street to the east side of its junction with Egremont Place and southward along the eastern sides of Upper Rock Gardens and
Rock Gardens; southward to the mean water mark and following the mean water line westward to a point due south of the west boundary of Holland Road; northward to that point and along the west side of Holland Road to its northwest boundary and then diagonally across Western Road to its intersection with the west side of Holland Road.
APPENDIX B
Brighton & Hove City Council – Special Stress Area

The areas recommended for further monitoring and detailed guidance within the Special Policy comprise the following as pictured below delineated in purple:

The Special Stress Area - an area bounded by and including: the north side of Western Road, Brighton from its intersection with the west side of Holland Road northwards to its intersection with the north side of Lansdowne Road; eastwards to the junction with Furze Hill, along the north side Furze Hill to its end and then due east along Victoria Road to it’s junction with Montpelier Road (west side), north to where Montpelier Road joins Vernon Terrace then north to Seven Dials; north west along the west side of Dyke Road until the junction with the Old Shoreham Road, then East along the north side of Old Shoreham Road , north end of New England Road, across the north side of Preston Circus, eastwards along the north side of Viaduct Road, then at the junction with Ditchling Road, North East along the north side of Upper Lewes Road until the junction with Lewes Road; south along the Lewes Road to junction with Hartington Road, along the north side of Hartington Road until the junction with St. Helen’s Road, south into...
May Road, eastwards until it's junction with Freshfield Road, then south into Upper Bedford Street, into Bedford Street to the mean water mark south of Bedford Street, then due west until the mean water mark south of Lower Rock Gardens.
APPENDIX C

Measures to be included for consideration in SSA are:

Matters that would normally be expected in operating schedules:

- the adoption of a "Challenge 21" policy with acceptable proof of id as per existing Statement of Licensing Policy
- all off sales to be made in sealed containers for consumption away from the premises
- a smoking policy which includes an assessment of noise and litter created by premises users
- the use of plastic or polycarbonate drinking vessels and containers, especially in outside areas or after specified hours
- a policy in relation to searching customers and for drugs, weapons, seized or lost and found property
- use of a refusals book for registering attempts to buy alcohol by under-age persons or refusals to those intoxicated
- the installation of a digital CCTV system by liaison with, and to a standard approved by, Sussex Police
- policies for dispersal of customers which may include signage regarding taxi services’ telephone numbers and advice to respect neighbours and minimize noise
- systems to ensure any SIA doorstaff or Mobile Support Unit personnel display appropriate badges when on duty

Items to which positive consideration would be given:

- membership of Brighton Crime Reduction Partnership, Pubwatch, Neighbourhood Watch or similar schemes
- use of ‘NightSafe’ radio system or similar accredited scheme
- regular training and reminders for staff in respect of licensing legislation, policies and procedures; records of which should be properly recorded and available for inspection
- records of regular checks of all parts of the premises in relation to drug use
- systems in place to ensure details of barred clients are exchanged with other operators
- giving an agreed minimum notice of special events (screening of major sports events, birthday parties, adult entertainment, etc.) to relevant authorities and use of appropriate additional measures at such events

Matters that might be recommended for appropriate restrictions -

- entry to premises by under 18s after certain times
- consumption of food and drink in smoking areas
- access to outside seating areas after certain times
Areas of best practice in licensing

The Licensing Strategy Group agreed the following best practice list, some of which would be more appropriate to off sales rather than on sales. All should take into account the new mandatory conditions:

- Awareness of the problem of proxy sales
- Signage
- Selling to underage people
- Staff training
- Challenge 25
- Pass scheme
- Voluntary restriction of high strength alcohol
- Membership of BCRP
- Use of polycarbonate glass
- Lockable glass bins emptied at appropriate times
- Staff training against the four licensing objectives and including conditions on licence
- Trading Standards Business Support
- Risk assessments

Recommend best practice for both on and off premises

- Staff must be aware of the risk of the problem of proxy sales and offer assistance to responsible authorities to deter offences
- Signage on premises should set out legal duties
- Voluntary restriction of high strength alcohol – operating schedules may be used to limit high ABV beers and ciders
- Staff training – in addition to personal licence holders training, staff must be adequately trained for duties
- Challenge 25 would be the norm, particularly in the off licence trade
- Signage – proxy sale – deterrence
The following measures are to be considered best practice for premises to ensure safe and peaceful dispersal of their patrons.

Dispersal Policy

Every venue should prepare and implement a dispersal policy. Such a policy would set out the steps the venue will take at the end of the trading session to minimise the potential for disorder and disturbance as customers leave the premises. The policy should be in place prior to a venue beginning to trade and should be kept under review to address new issues as they arise. While preparing their policy, operators should consider the local statement of licensing policy and any relevant conditions attached to the premises licence. A dispersal policy might include the following elements:

Transport

Probably the biggest single factor triggering disorder and disturbance is a lack of public and private transport at the end of the evening, preventing the swift dispersal of customers away from the venue. There are a number of steps operators can take to reduce transport related problems:

- Promote safety on leaving, for example through operating a concierge service and providing a safe place for customers to wait for taxis (particularly lone females);
- Advertise reliable services by providing free phone numbers for licensed private hire vehicles and details of nearby taxi ranks, bus timetables or other local transport networks.
- Agree an operating policy with local private and public hire vehicles, for example banning the sounding of horns after 11pm;
- Discuss with the council the location of taxi ranks to ensure they are easily accessible without causing bottlenecks outside venues;
- Consider, in discussion with the police and council, the use of stewards to act as marshalls at bus stops and taxi ranks; and
- Work with the local authority and transport providers to agree bus routes, stops and timetables.

Road Safety:

Should the venue exit onto a public highway, operators should ensure separation of customers and traffic – if necessary by the installation of permanent or removable barriers.

Car Parking

If appropriate, operators could advise customers of the best car park to use (either through their website or on printed material) so that they leave in a direction with minimum disturbance to local residents. Operators might also be able to negotiate with local car park operators to allow customer usage.
**Staffing**
During the last half hour of trading, the service points in each bar may be reduced and some staff reallocated to collect glasses or work in the cloakroom. This will assist customer departure and reduces the potential for people to carry glassware out of the premises.

**Cloakroom**
The cloakroom should be set up in order to assist the swift return of coats with staffing and control systems increased in the period prior to closure.

**Music & Lighting (internal)**
During the last 20 minutes of trading, the DJ may typically play slower music and reduce the volume of the music played. In addition, lighting levels can be manipulated to encourage the gradual dispersal of patrons during the last part of trading and the drinking up period (see winding down).

**Lighting (external)**
Operators have found that the use of bright lights at the exit of the venue encourages customers to leave more quietly. Operators should liaise with the local council to establish guidelines on the positioning of these lights which will also prompt customers to leave the area quickly and enhance CCTV coverage.

**Minimising Noise on Exit**
If possible, a manager should be in the area close to the main exit to oversee the end of night departure period. DJ announcements should be used to remind customers to be considerate on leaving the premises, while highly visible notices can be placed in the foyer requesting exiting customers to leave quietly and to respect neighbours and their properties.

**Bottles or glasses**
Signage should make clear that customers will not be allowed to leave the premises with bottles or glasses. This policy should be supported by a vigilant door team searching customers where necessary. If appropriate, bins can be provided at exits for use by customers. Operators could also provide advice on any drinking ban in the area.

**Litter**
Operators should send out a ‘Rubbish Patrol’ following closure. This patrol will pick up bottles, flyers, food wrappings etc in the immediate vicinity of the premises. As well as clearing rubbish, the patrol acts as another set of eyes and ears identifying potential disorder. Their activity, particularly sweeping the pavement, will also encourage customers to vacate the area outside the premises.

**Door staff**
The door team play a key role in the implementation of several aspects of any dispersal policy:
• encouraging customers to drink-up and progress to the exit within a venue throughout the latter part of drinking-up time;
• drawing the attention of exiting customers to the notices in the foyer and ask them to be considerate;
• ensuring the removal of all bottles and glasses from departing customers;
• actively encouraging customers not to congregate outside the venue; and
• directing customers to the nearest taxi ranks or other transportation away from the area.

Marshalls:
The use of venue security staff as marshals should always be in negotiation with the police and kept under review. A marshal is a patrolling security officer wearing high visibility clothing, who works close to the venue in a designated area and is in direct communication with the venue management. Their aim is to create a highly visible presence and to communicate, rather than deal with, potential problems.

Wind down period or “Chill out hour”
Many aspects of a model dispersal policy can be drawn together into a chill out hour that gently winds down the evening rather than bringing it to an abrupt halt. Operators might find there is a profit to be had from offering a taxi booking service and providing coffee, soft drinks and bar snacks as a way of keeping customers in the premises and thus spreading departures over a longer period of time.
Appendix E

LICENSING ENFORCEMENT POLICY

1.0 STATEMENT OF OBJECTIVES

1.1 The Environmental Health & Licensing service is committed to the council's core priorities. This policy gives detail on how the council’s priorities:

- Tackling inequality
- Creating a more sustainable city
- Engaging people who live and work in the city
- A responsible and empowering employer
- A council the city deserves

and will inform the enforcement actions taken. Amendments to priorities will be embedded automatically.

1.2 This service policy promotes efficient and effective approaches to regulatory inspection and enforcement that improve regulatory outcomes without imposing unnecessary burdens. This is in accordance with the Regulator’s Compliance Code.

1.3 In certain instances the service may conclude that a provision in the code is either not relevant or is outweighed by another provision. It will ensure that any decision to depart from the code will be properly reasoned, based on material evidence and documented.

1.4 The service pursues a positive and proactive approach towards ensuring compliance by:

- Supporting the better regulation agenda;
- Helping make prosperity and protection a reality for the city’s community;
- Helping and encouraging regulated entities to understand and meet regulatory requirements more easily;
- Responding proportionately to regulatory breaches; and
- Protecting and improving public health and the environment.

1.5 This policy is based on the seven ‘Hampton Principles’ of:

**Economic Progress:** Regulators should recognise that a key element of their activity will be to allow, or even encourage, economic progress and only to intervene when there is a clear case for protection;

**Risk Assessment:** Regulators, and the regulatory system as a whole, should use comprehensive risk assessment to concentrate resources in the areas that need them most;
**Advice and Guidance**: Regulators should provide authoritative, accessible advice easily and cheaply;

**Inspections and other visits**: No inspection should take place without a reason;

**Information requirements**: Businesses should not have to give unnecessary information or give the same information twice;

**Compliance and enforcement actions**: The few businesses that persistently break regulations should be identified quickly and face proportionate and meaningful sanctions; and

**Accountability**: Regulators should be accountable for the efficiency and effectiveness of their activities, while remaining independent in the decisions they take.

1.6 The rights and freedoms given under the Human Rights Act, particularly Article 6 and 8, will be observed, as will the provisions of the Regulation of Investigatory Powers Act.

### 2.0 SCOPE OF THE POLICY

2.1 This policy supports and supplements specific guidance on enforcement action contained in the Statutory Code of Practice for Regulators, Brighton & Hove City Council’s Corporate Enforcement Policy, Statutory Codes of Practice and relevant guidance documents and guidelines issued by government departments and co-ordinating bodies.

2.2 This policy relates to actions taken to educate and enforce legislation where non-compliances have been identified or have a realistic potential to occur.

2.3 The policy is limited to those enforcement activities lead by the Head of Environmental Health & Licensing.

### 3.0 TRAINING

3.1 Officers undertaking enforcement duties will be suitably trained and qualified so as to ensure they are fully competent to undertake their enforcement activities.

### 4.0 MANAGEMENT SYSTEMS

4.1 The service will maintain management systems to monitor the quality and nature of enforcement activities undertaken, so as to ensure, so far as is reasonably practicable, uniformity and consistency.
5.0 ENFORCEMENT OPTIONS

5.1 The service recognises the importance of achieving and maintaining consistency in its approach to enforcement. Statutory Codes of Practice and guidance issued by government departments, other relevant enforcement agencies or professional bodies will therefore be considered and followed where appropriate.

5.2 Sanctions and penalties will be consistent, balanced, fairly implemented and relate to common standards that ensure individual’s, public safety or the environment is adequately protected. The aim of sanctions and penalties are to:

- Change the behaviour of the offender;
- Eliminate any financial gain or benefit from non-compliance;
- Be responsive and consider what is appropriate for the particular offender and regulatory issue, which can include punishment and the public stigma that should be associated with a criminal conviction;
- Proportionate to the nature of the offence and the harm caused; and
- Aim to deter future non-compliance.

5.3 Criteria to be taken into account when considering the most appropriate enforcement option include:

- the potential of the offence to cause harm;
- confidence in the offender;
- consequences of non compliance;
- likely effectiveness of the various enforcement options.

5.4 Having considered all the relevant options the choices for action are:

- **Informal Warning:** All advice issued will be given in writing and specify the nature of the breach or offence, and the actions required to remedy the issue. An informal warning may be included with the advice, and may accompany higher-level actions, such as Enforcement Notices or Voluntary Surrender.

- **Licence review:** Licence review power will be used where an application for review relates to one or more of the licensing objectives.

- **Taxi licence:** Taxi licence suspension or revocation will be used to protect public safety. Other sanctions such as DSA testing will be used to protect public safety and in accordance with the taxi licensing policy (Blue book).

- **Simple Caution:** The issue of a Simple Caution by an authorised officer may be undertaken as an alternative to prosecution where it is considered unnecessary to involve the courts, and the offender’s response to the problem makes repeat offending unlikely, or the offender’s age or health make it appropriate. Cautions may only be issued where the offender makes a clear and reliable admission of guilt and understands the significance of acceptance.
• **Prosecution:** A prosecution is appropriate where there is a breach of a legal requirement, such that public safety, health, economic or physical well-being or the environment or environmental amenity is adversely affected.

The Crown Prosecutor’s Code of Evidential and Public Interests tests must be met in all cases. However, certain circumstances will normally justify prosecution to prevent the undermining of the service’s enforcement responsibilities.

- Failure to comply with an Enforcement Notice
- Declining a Simple Caution
- Continued, reckless, negligent or pre-meditated non-compliance.
- Failure to pay a fixed penalty.
- Non-cooperation, acts of obstruction or threats of physical harm or abuse.

• **Injunctions:** Injunctive action as a means of preventing an activity or course of action likely to result in significant risk to public or community safety or economic wellbeing of consumers and businesses.

5.5 If the department is considering taking enforcement action which it believes may be inconsistent with that adopted by other authorities, the matter will be referred to the appropriate local co-ordinating body.

6.0 **INFORMAL WARNING**

6.1 Informal action may be taken when:
- the act or omission is not serious enough to warrant formal action, or
- from the individual/enterprise’s past history it can be reasonably expected that informal action will achieve compliance, or
- confidence in the individual/enterprise’s management or ability to resolve the matter is high, or
- the consequences of non-compliance will not pose a significant risk to public health, public safety, animal welfare or the environment.

6.2 When an informal approach is used to secure compliance with regulations, written documentation issued will:
- contain all the information necessary to understand what is required and why;
- indicate the regulations contravened, measures which will enable compliance with legal requirements and that other means of achieving the same effect may be chosen;
- clearly differentiate between legal requirements and recommendations of good practice. Such a differentiation will also be made when verbal advice is given.

7.0 **SIMPLE CAUTIONS**
7.1 A Simple Caution may be issued as an alternative to a prosecution. Cautions may be issued to:

- deal quickly and simply with less serious offences;
- divert less serious offences away from the courts;
- reduce the chances of repeat offences.

7.2 The following factors will be considered when deciding whether a caution is appropriate:

- evidence of the suspect's guilt
- has a clear and reliable admission of the offence been made either verbally or in writing
- is it in the public interest to use a caution as the appropriate means of disposal when taking into account the public interest principles set out in the Code for Crown Prosecutors.
- the suspected offender must understand the significance of a simple caution and give an informed consent to being cautioned.

7.3 No pressure will be applied to a person to accept a Simple Caution.

7.4 The 'cautioning officer' will be the most appropriate officer from Service Director, Service Assistant Director, Head of Service Environmental Health Manager or Licensing Manager. The Cautioning Officer must not have taken an active part in investigating the case.

7.5 Should a person decline the offer of a simple caution a prosecution will be recommended.

8.0 PROSECUTION

8.1 The department recognises that the decision to prosecute is significant and could have far reaching consequences on the offender.

8.2 The decision to undertake a prosecution will be taken after proper consultation in accordance with the Scheme of Delegation for the council’s functions. The decision to proceed with a prosecution will normally be taken following legal advice. The matters to be taken into account when deciding if the issue of proceedings is proportionate include:

- the seriousness and nature of the alleged offence;
- the role of the suspect in the commission of the offence;
- any explanation by the suspect or any agent or third party acting on their behalf;
- was the suspect in a position of trust, responsibility or authority in relation to the commission of the offence;
- is there evidence of premeditation or disregard of a legal requirement for financial reward;
risk of harm to the public, an individual or the environment;
relevant previous history of compliance;
reliability of evidence and witnesses
any mitigating or aggravating circumstances or the likelihood that
the suspect will be able to establish a defence;
suspect's willingness to prevent a recurrence of the offence;
the need to influence future behaviour of the suspect;
the likely penalty to be imposed; and
a prosecution is in the public interest, there is realistic prospect of
conviction and sufficient evidence to support proceedings.

8.3 All relevant evidence and information will be considered before
deciding whether to instigate proceedings in order to enable a
consistent, fair and objective decision to be made.

8.4 Where an act or omission is capable of constituting both a summary
and either way offence, when deciding which offence to charge the
following will be considered:

- the gravity of the offence;
- the adequacy or otherwise of the powers of the summary court to
  punish the offence;
- the record of the suspect;
- the suspect's previous response to advice or other enforcement
  action;
- the magnitude of the hazard;
- any circumstances causing particularly great public alarm;
- comments from the council's Solicitor's Office.

8.5 As a general rule an individual or business will be given a reasonable
opportunity to comply with the law although in some circumstances
prosecution may be undertaken without giving prior warning, e.g.

- the contravention is a particularly serious one;
- the integrity of the licensing framework is threatened.

9.0 Home Office and Government Advice: Problem premises on
probation

9.1 The licensing authority supports the strategies of interventions and
tough conditions to be assembled into packages released on 2008.
The current version is appended (appendix A).

10. APPEALS

If any person is unhappy with the action taken, or information or advice
given they will be given the opportunity of discussing the matter with
the relevant team manager, Head of Service or Assistant Director.
Any such appeal does not preclude any aggrieved person from making a formal complaint about the service or any officers. Any such complaint will be dealt with in accordance with corporate procedures and guidance.

Complaints that are not dealt with by the council’s complaints procedure are listed in corporate policy and include:

- Complaints where the complainant or another person has commenced or intends to commence legal proceedings against the council.

- Complaints where the council has commenced or intends to commence legal proceedings against the complainant or another person relating to the matter of complaint.

11. SHARED ENFORCEMENT ROLES

Lead agency status between Sussex Police, East Sussex Fire and Rescue Service and the council’s trading standards, environmental health and licensing officers are determined between the agencies at county level. The current position is appended (appendix H).
ANNEX A

“PROBLEM PREMISES ON PROBATION” – RED AND YELLOW CARDS: HOW IT WOULD WORK

The problem

1. In many cases, revocation of a premises licence effectively kills any business which is focussed on retailing alcohol. This means that not only the business owner suffers, but most people working there will lose their livelihoods. Many of these workers will be entirely innocent of any wrong-doing. There is also an impact on those who rely indirectly on income from the premises – such as local food suppliers or cleaning contractors, and the closure of a premises can deprive some communities of their local shop or restrict local consumer choice. Enforcement agencies that apply for reviews and local councillors sitting on licensing committees are well aware of this potential impact and it can lead to a reluctance to use the powers in the act to revoke the licence instantly for any failure to promote the licensing objectives. This risks patchy enforcement and uneven solutions to alcohol-related problems around the country.

2. In addition, in many cases, enforcement agencies will prefer to negotiate additional voluntary conditions with problem premises against the threat of review as an immediate, pragmatic and less bureaucratic solution. While this may be a reasonable approach in many cases, there is a risk that some premises are not being dealt with as firmly as necessary, particularly given the level of test purchase failures. Nor are voluntary agreements particularly visible, lessening the deterrent effect on other premises.

3. Government wishes to support the enforcement agencies and licensing authorities by providing clear guidance on a “yellow card / red card” system, which would ensure a firm response to problems, but which give premises an opportunity to reform. The intention is that such a system would be highly visible and send a clear message to alcohol retailers, and the public, that action will be taken against those who act contrary to the licensing objectives and the law.

4. The proposed interventions below would not prevent the giving of an instant red card in an appropriately serious case. It should be realised that a “test purchase” failure often masks multiple offences that have gone undetected.

Supporting enforcement agencies

5. The government will encourage enforcement agencies – mainly the police, trading standards officers and environmental health officers – to seek more reviews in the knowledge of the yellow card/red card system described below. This will mean not giving formal warnings. It will
mean that on identifying problem premises, the licensing authority will be engaged faster than it might have been in the past.

6. Enforcement agencies would be encouraged to seek reviews when local intelligence suggests that individual premises are selling to children or causing other crime problems or causing noise nuisance.

7. Under the law, the licensing authority must then hold a hearing so long as the application relates to one of the four licensing objectives and is made by a responsible authority or by an interested party like a local resident or another local business.

**First intervention**

8. Responsible authorities will be encouraged to propose a package of touch new conditions to be added to the existing conditions which are designed to combat the identified problem. The kinds of conditions that we have in mind are set out in Annex A. These would not be appropriate for every premises and need to be tailored to the nature of the problem and the type of premises. Such action should be supplemented where appropriate by:

- Removal of the designated premises supervisor and his/her replacement (the manager is removed);
- Suspension of the licence for between one day and three months according to the circumstances.
- Restriction on trading hours – cutting hours of trading in alcohol.
- Clear warning that a further appearance will give rise to a presumption of revocation.

9. If appropriate following review, the licensing authority should consider these packages of conditions and actions to challenge problem premises more aggressively.

10. For example, requiring a major supermarket to make all alcohol sales through a single till manned by a person aged 25 years or older in order to tackle sales to underage. Over a year, this would potentially cost such a supermarket £millions. It would also make them reflect on their levels of supervision at other stores.

11. In addition, enforcement agencies should make the premises in question a priority for test purchases and more regular inspections.

12. The aim would be to put the premises on probation. Effectively, they are given a yellow card. They are put on notice that the next offence or breach would mean an automatic second intervention – a red card.
**Second intervention**

13. In the absence of improvement, enforcement agencies should seek another review. The licensing authority again must grant a hearing.

14. If satisfied on the issue of the lack of improvement, the licensing authority should look to **revoke the licence**. The action should be publicised in the area as an example to other retailers.

**Implementation**

15. Requires:
   - Development with the Home Office of a toolkit and guidance for police, trading standards and ethos;
   - Initial letters to Leaders of local authorities and Chief Executives;
   - Ultimately, stronger statutory Guidance to be laid in Parliament for licensing authorities themselves.

16. Central Government cannot tell licensing authorities what to do. The review powers are devolved to them. Similarly, central government cannot direct enforcement agencies how to enforce the law. It would remain their judgement when and how to act.
ANNEX B:
POSSIBLE TOUGH CONDITIONS TO BE ASSEMBLED INTO PACKAGES

n.b. These would not be appropriate for every premises and need to be tailored to the nature of the problem and the type of premises.

GREATER CONTROL OVER SALE

1. Designated checkout(s) for alcohol sales (supermarket). Impact on protection of children from harm, but also impact on sales and goodwill (probable loss of trade to competitors).

2. Personal licence holder/DPS to be on site at all times during sales of alcohol. Impact on protection of children from harm and new costs if additional staff have to qualify as personal licence holder.

3. Personal licence holder/DPS to supervise and authorise every individual sale of alcohol. Impact on protection of children from harm and new costs if additional staff have to qualify as personal licence holder.

4. SIA registered security staff to be present at points of sales to support staff refusing sales to u-18s and drunks.

5. Alcohol sales only to be made only by person aged not less than 25 years. Impact on protection of children from harm, but also impact on sales and goodwill (probable loss of trade to competitors).

6. CCTV installed at all points of sale and recorded. Recordings can be examined by a constable or trading standards officer to determine sales to minors or drunks.

7. The licensed premises shall join the Business Crime Reduction Partnership scheme.

TRAINING

8. All staff to read and sign a declaration that they understand the law every time they start a shift.

9. Train all staff engaged in selling alcohol in alcohol awareness (not just personal licence holders). All new staff to be trained within two weeks of commencing employment. Evidence of training to be retained in
writing and to be available for inspection by any authorised person and training standards officers. Impact on all licensing objectives.

ALCOHOL SALE BANNED AT CERTAIN HOURS

10. No alcohol sales Mon – Fri between 4pm and 8.30pm. Impact on protection of children from harm or targeted hours reflecting times when local intelligence indicates under 18s may be purchasing alcohol.

11. No alcohol sales – Friday to Sunday. Impact on all four licensing objectives.

ALCOHOL DISPLAYS

12. No displays of alcohol or advertising of alcohol promotions that can be seen from outside the premises.

13. No alcohol stocks promoted alongside goods likely to appeal to children (eg confectionary, toys).

CUTTING DOWN ON SHOPLIFTING

14. SIA registered security staff to be present at alcohol aisles during opening times to prevent attempted under age sales or theft.

15. Location of alcohol stocks/displays not to be sited near the entrance/exit to deter shoplifting.

16. No direct public access to alcohol products – like tobacco, alcohol to be kept behind a dedicated kiosk.

NAMING AND SHAMING

17. Display an external sign/yellow card to state which of the licensing act objectives they have breached and what action has been taken against them.

OTHERS

18. Maintain a log of all under attempted purchases from those who appear to be under 18 or drunk.
19. Children aged under [18 years] not to be present or (not more than one child at any one time) on premises (other than children living on the premises or of the people working on the premises); or only children under 18 accompanied by an adult to be permitted on the premises during retailing hours. Impact on protection of children from harm.

20. Products to be labelled (a label stuck to the bottle or can) to show the details of the shop from which it was bought. Purpose would be to provide evidence of unlawful sales if product found commonly in possession of persons under 18.

21. Designated single items – beer, alcopops and cider – not to be sold to any person. Impact on protection of children from harm. Purpose would be to reduce sales to children and drunks. Alternative would be to prescribe sales of beer, alcopops and cider in quantities of less than four.

22. CCTV installed, monitored and 24 hour recordings kept for a week and made available to constables and persons authorised under the 2003 Act to help identify attempted proxy purchasing.

23. Where there is no designated smoking area, readmission after midnight should normally be prohibited.
Appendix F

Film classification

1.1 The British Board of Film Classification (BBFC) and the Licensing Authority are the classification bodies for films shown in the city, and as such has the right to issue film classifications to films that are shown in premises such as cinemas. Recent films that have been classified in Brighton & Hove City Council have been for the Duke of York’s and Sallis Benney Theatre. Some films and film festivals are sponsored by Brighton & Hove City Council (BHCC) and/or the Arts Council and under such circumstances it could be imprudent to refuse permission.

1.2 In practice, officers may view films in advance, and determine classification, commonly after consultation with the chair of the committee. There is also no process to refer films to the Licensing Committee for classification where those films give rise to concerns regarding the licensing objective “the protection of children from harm.”

1.3 The British Board of Film Classification (BBFC) classifies films to be exhibited in cinemas on behalf of Licensing Authorities, and as such Brighton & Hove rarely uses its right to classify films.

1.4 Under the Licensing Act 2003 any premises that has permission to show films as part of their permitted licensable activity, such as a cinema, has mandatory conditions attached to the licence regarding the exhibition of films. Premises that were previously licensed under the Cinemas Act 1985 will also have additional conditions attached, unless an application has been made to remove these. A schedule of the relevant conditions is attached as APPENDIX 1.

1.5 The Licensing Authority can be requested to classify a film that has not yet been classified by the BBFC. A typical example of this would be a locally made film, such as a student production, to be shown at a film festival in the borough.

1.6 A distributor of a film can appeal to the Licensing Authority against a decision of the BBFC.

1.7 Any classification issued by the Licensing Authority only applies when the film is exhibited within the city, and does not effect the classification in other areas.

Current Process

2.1 Where a request is made to classify a film, a full copy of the film is requested. An officer will view the film and assess the film against guidelines issued by the BBFC. Officers will then issue a certificate with a classification for each film viewed. Conditions are attached to a waiver, and these are shown on APPENDIX 2.
2.2 A decision will be made at an officer level regarding the classification to be issued. This decision will be based on the BBFC guidelines and in agreement with the Chair of the Licensing Committee.

2.3 Where a number of films are received at the same time, officers will view all the films submitted and issue a certificate prior to screening.

2.4 The following extract from Brighton & Hove Licensing Policy is considered relevant to this report:

“5.5 Licensees of premises giving film exhibitions will be expected to include in their operating schedules arrangements for restricting children from viewing age restricted films. Such premises will be subject to a mandatory condition requiring that access will be restricted to only those who meet the required age limit in accordance with any certificate granted by the British Board of Film Classification, or in specific cases where such certificates have not been granted, the licensing authority. The licensing authority does not intend to adopt its own system of film classification”.

2.5 Classification Requirements when films are not viewed in advance

Requests for an 18 certificate classification requirements be determined on an officer basis subject to the conditions shown in APPENDIX 2. An 18 certificate would be issued based only on the synopsis of the film and would be appropriate in the following cases:

(a) A film festival
(b) A one off screening of a film
(c) A trailer for a film

2.6 Any request to classify a film will be considered by the licensing authority and must be accompanied by both the synopsis of the film and a full copy of the film in DVD or video format.

2.7 All requests must be made with a minimum of 7 days notice of the proposed screening or 28 days for multiple requests.

2.8 It is recommended that officers from the Licensing Authority view the entire film and assess against the BBFC guidelines, and a recommendation is made on the classification.

2.9 Where the appropriate classification is deemed to be a rating up to and including 15, then a classification will be issued by officers.

2.10 In sensitive cases, officers would consult with the Chair or Deputy.
Mandatory Conditions - Licensing Act 2003

The conditions detailed below are mandatory conditions required to be placed on all Premises Licenses where the showing of films is authorised under the Licensing Act 2003

Exhibition of films
S 20; mandatory condition: exhibition of films
- the admission of children is to be restricted in accordance with the following
  (a) where the film classification body is specified in the licence, unless subsection (3)(b) of S 20 applies, admission of children must be restricted in accordance with any recommendation made by that body
  (b) where the film classification body is not specified, or [S20 (3)(b)] the relevant licensing authority has notified the holder of the licence that this subsection applies to the film in question, admission of children must be restricted in accordance with any recommendation made by that licensing authority

Additional Conditions Attached to Cinema Licences

Embedded Conditions:

- Cinematographic (Safety) Regulations 1955
- Cinemas Act 1985
- Licence to Use Premises for Cinematograph Exhibitions

Conditions Attached to an 18 Certificate Film Classification Requirements where films have not been viewed in advance

The conditions listed below are attached by BHCC on all waivers to the film classification requirements:

1. The films must not encourage or incite crime; or lead to disorder; or stir up hatred against any section of the public in Great Britain on grounds of colour, race or ethnic or national origins, sexual orientation or sex; or promote sexual humiliation or degradation of or violence towards women.

2. The films must not have the effect such as to tend to deprave and corrupt persons who see them.

3. The films must not contain a grossly indecent performance thereby outraging the standards of public decency.

4. Persons under the age of 18 must not be admitted to any such film exhibitions.
Appendix G
Licensing Enforcement Pathway

Licensing incident: Apparent offence, injury or incident
or

Report
Trading Standards
[248x99]64
Contact 01273 292523
then press option 2
Ehl.safety@brighton-
hove.gov.uk
Council – Environmental
Health & Licensing

Consideration by responsible authorities at joint intelligence
exchange (Sussex Police, BHCC trading standards, environmental
health and licensing, East Sussex Fire & Rescue Service

Assign lead investigator responsibility (Lead Agency agreement)

Investigation – Licensing Enforcement Policy

<table>
<thead>
<tr>
<th>Offence</th>
<th>Offender(s)</th>
<th>Defences/Exceptions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Consumption on relevant premises of alcohol by under 18 or knowingly allowing the</td>
<td>Under 18 or person in capacity to</td>
<td>(1) Lack of knowledge (2) Table meal exception</td>
</tr>
<tr>
<td>Activity</td>
<td>Responsible Party</td>
<td>Reasons</td>
</tr>
<tr>
<td>-------------------------------------------------------------------------</td>
<td>-------------------------------------------------------------</td>
<td>-----------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Delivering alcohol sold or supplied on relevant premises to under 18</td>
<td>Person working on premises</td>
<td>(1) Lack of knowledge (2) Exceptions in s151(6)</td>
</tr>
<tr>
<td>Allowing anybody else to deliver alcohol sold or supplied on relevant premises to under 18</td>
<td>Person working on premises in capacity to prevent delivery</td>
<td>(1) Lack of knowledge (2) Exceptions in s151(6)</td>
</tr>
<tr>
<td>Sending an under 18 to obtain alcohol sold or supplied on relevant premises for consumption off the premises</td>
<td>Any person</td>
<td>(1) Lack of knowledge (2) Exception for Test Purchase Operations (3) Under 18 works on relevant premises in capacity involving delivery of alcohol</td>
</tr>
<tr>
<td>Sale or supply of alcohol to under 18</td>
<td>Any person or a club</td>
<td>(1) Due diligence (if act by another person) (2) Belief that individual over 18 and reasonable steps taken to establish age or no reasonable suspicion under 18</td>
</tr>
<tr>
<td>Allowing sale or supply of alcohol to under 18</td>
<td>Any person authorised to prevent</td>
<td>Lack of knowledge</td>
</tr>
<tr>
<td>Purchase/supply (or attempt to purchase/supply) of alcohol by or on behalf of under 18</td>
<td>Under 18 or person purchasing on behalf of</td>
<td>S149(1) – exception if done as part of Test Purchase Operations</td>
</tr>
<tr>
<td>Purchase/supply (or attempt to purchase/supply) of alcohol for consumption on relevant premises by under 18</td>
<td>S149(4) – table meal exception</td>
<td>S149(3) or (4) – no reason to suspect under 18</td>
</tr>
<tr>
<td>Sale or supply (or attempt) or allowing sale or supply of alcohol to person who is drunk</td>
<td>Any person in capacity to prevent</td>
<td>Lack of knowledge</td>
</tr>
<tr>
<td>Obtaining or attempting to obtain alcohol for consumption on relevant premises by drunk person</td>
<td>Any person</td>
<td>Lack of knowledge</td>
</tr>
</tbody>
</table>
## Appendix H

### LEAD AGENCY STATUS

<table>
<thead>
<tr>
<th>Offence / Issue</th>
<th>Police</th>
<th>Local / Licensing Auth</th>
<th>Fire &amp; Rescue</th>
<th>Trading Standards</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Licensing Objective 1:</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Crime and Disorder</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Offences of failing to notify changes in details</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><em>Section 33(6) Licensing Act 2003</em></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lead</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Offences of failing to display licences or certificates</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><em>Section 57(4) Licensing Act 2003</em></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lead</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unauthorised use of premises for licensed activities</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><em>Section 136 Licensing Act 2003</em></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lead, Lead</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Exposing alcohol for unauthorised sale</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><em>Section 137 Licensing Act 2003</em></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lead, Lead</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Keeping alcohol on premises for unauthorised sale</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><em>Section 138 Licensing Act 2003</em></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lead, Lead</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Allowing Disorderly Conduct on Licensed Premises</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><em>Section 140 Licensing Act 2003</em></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lead</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Obtaining/supplying alcohol to drunk</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><em>Sections 141 / 142 Licensing Act 2003</em></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lead</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Drunkenness in Premises</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><em>Section 143 Licensing Act 2003</em></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lead</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Keeping of smuggled goods</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><em>Section 144 Licensing Act 2003</em></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>HMRC&amp;E</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>False statements made for purposes of the Act</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><em>Section 158 Licensing Act 2003</em></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lead, Lead</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Enforcement of closure order</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><em>Section 169 Licensing Act 2003</em></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lead</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Offence / Issue</td>
<td>Police</td>
<td>Local / Licensing Auth</td>
<td>Fire &amp; Rescue</td>
<td>Trading Standards</td>
</tr>
<tr>
<td>--------------------------------------------------------------------------------</td>
<td>------------</td>
<td>------------------------</td>
<td>---------------</td>
<td>-------------------</td>
</tr>
<tr>
<td>Prohibition of alcohol sales at service / garage areas</td>
<td>Shared Lead</td>
<td>Shared Lead</td>
<td></td>
<td></td>
</tr>
<tr>
<td><em>Section 176 Licensing Act 2003</em></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Public Drunkenness</td>
<td>Lead</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><em>Section 12 Licensing Act 1872</em></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Underage drinking</td>
<td>Shared Lead</td>
<td></td>
<td>Shared Lead</td>
<td></td>
</tr>
<tr>
<td><em>Section 169 Licensing Act 1964</em></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Misuse of Drugs</td>
<td>Lead</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><em>Section 4 Misuse of Drugs Act 1971</em></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Anti Social Behaviour</td>
<td>Shared Lead</td>
<td>Shared Lead</td>
<td>Shared Lead</td>
<td></td>
</tr>
<tr>
<td><em>Section 1 Crime &amp; Disorder Act 1998 (ASBO)</em></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Acceptance of accredited proof of age cards</td>
<td>Lead</td>
<td></td>
<td></td>
<td>Lead</td>
</tr>
<tr>
<td>Provision of effective CCTV in and around premises</td>
<td>Lead</td>
<td>Lead</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Employment of SIA licensed door staff</td>
<td>Shared Lead</td>
<td>Shared Lead</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Failure to comply with CCTV conditions</td>
<td>Shared Lead</td>
<td>Shared Lead</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Employment of SIA licensed door staff</td>
<td>Shared Lead</td>
<td>Shared Lead</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Requirements to provide toughened or plastic glasses</td>
<td>Shared Lead</td>
<td>Shared Lead</td>
<td>Shared Lead</td>
<td></td>
</tr>
<tr>
<td>Provision of secure deposit boxes for confiscated items (sin bins)</td>
<td>Shared Lead</td>
<td>Shared Lead</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Provision of litterbins, other security measures such as lighting</td>
<td>Shared Lead</td>
<td>Shared Lead</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Licensing Objective 2: Public Safety:

<table>
<thead>
<tr>
<th>Licensing Objective</th>
<th>Police</th>
<th>Local / Licensing Auth</th>
<th>Fire &amp; Rescue</th>
<th>Trading Standards</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sales of alcohol on vehicles</td>
<td>Lead</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Section 156 Licensing Act 2003</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Overcrowding of premises</td>
<td></td>
<td>Shared Lead</td>
<td></td>
<td>Shared Primary Lead</td>
</tr>
<tr>
<td>Use of special effects such as lasers, pyrotechnics, smoke machines and foam</td>
<td></td>
<td></td>
<td>Shared Lead</td>
<td></td>
</tr>
<tr>
<td>Blocked or locked means of escape</td>
<td></td>
<td></td>
<td>Shared Lead</td>
<td>Shared Primary Lead</td>
</tr>
<tr>
<td>Provision of sufficient number of people employed to secure safety of patrons</td>
<td>Shared Lead</td>
<td>Shared Lead</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Regular testing and certification of systems and appliances</td>
<td></td>
<td></td>
<td></td>
<td>Shared Lead</td>
</tr>
</tbody>
</table>

### Licensing Objective 3: Public Nuisance:

<table>
<thead>
<tr>
<th>Licensing Objective</th>
<th>Police</th>
<th>Local / Licensing Auth</th>
<th>Fire &amp; Rescue</th>
<th>Trading Standards</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public nuisance from noise</td>
<td>Lead</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Public nuisance from litter</td>
<td></td>
<td>Lead</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Public nuisance from persons leaving the premises</td>
<td>Shared Lead</td>
<td>Shared Lead</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Public nuisance from odour</td>
<td></td>
<td></td>
<td></td>
<td>Lead</td>
</tr>
</tbody>
</table>
Effective public transport | Lead
---|---
Adequate public lighting/security lighting | Lead

<table>
<thead>
<tr>
<th>Licensing Objective 4: Protection of Children from harm:</th>
<th>Police</th>
<th>Local / Licensing Auth</th>
<th>Fire &amp; Rescue</th>
<th>Trading Standards</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exposure to explicit films/plays</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Sections 74 & 76 Licensing Act 2003 | | | | |
| Requirements for children to be accompanied by an adult | | | | |
Section 145 Licensing Act 2003 | Shared Lead | Shared Lead | Lead | |
| Sale of Alcohol to Children | | | | |
Section 146 Licensing Act 2003 | Lead On licence | | Lead Off licence | |
| Sale of liqueur confectionery to children under 16 years | Lead | | | |
Section 148 Licensing Act 2003 | | | | |
| Purchase, acquisition or consumption of alcohol by or for children | Lead | | | |
Sections 149 & 150 Licensing Act 2003 | | | | |
| Delivering to or sending a child to obtain alcohol | Lead | | | |
Sections 151 & 152 Licensing Act 2003 | | | | |
| Unsupervised sales by children | Lead | | | |
Section 153 Licensing Act 2003 | | | | |
| Confiscation of sealed containers of alcohol and unsealed | Lead | | | |
Confiscation of Alcohol (Young Persons) Act 1997 | | | | |
<p>| Provision of sufficient number of staff to secure protection of children from harm | Shared Lead | Shared Lead | Shared Lead | |</p>
<table>
<thead>
<tr>
<th>Concerns of moral/psychological harm</th>
<th>Shared</th>
<th>Lead</th>
<th>Shared</th>
<th>Lead</th>
</tr>
</thead>
<tbody>
<tr>
<td>Concerns over physical harm</td>
<td>Shared</td>
<td>Lead</td>
<td>Shared</td>
<td>Lead</td>
</tr>
<tr>
<td>Exposure to drugs, dealing or taking</td>
<td>Lead</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Exposure to gambling</td>
<td>Shared</td>
<td>Lead</td>
<td>Shared</td>
<td>Lead</td>
</tr>
<tr>
<td>Exposure to activities of adult/sexual nature</td>
<td>Shared</td>
<td>Lead</td>
<td>Shared</td>
<td>Lead</td>
</tr>
<tr>
<td>Exposure to incidents of violence/disorder</td>
<td>Lead</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Exposure to environmental pollution such as noise or smoke</td>
<td>Lead (with HSE)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Exposure to special hazards i.e. suitability of the premises</td>
<td>Shared</td>
<td>Lead</td>
<td>Shared</td>
<td>Lead</td>
</tr>
<tr>
<td>Limitation on hours when children may be present on all or parts of premises</td>
<td>Shared</td>
<td>Lead</td>
<td>Shared</td>
<td>Lead</td>
</tr>
<tr>
<td>Exclusions by age when certain activities are taking place</td>
<td>Lead</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>