Healthcare Commission

Children and Young Peoples Trust Board March 26th 2007
Sarah Healey Director of Nursing and Governance South Downs Health

Aim of Session

- Describe the role of the Health Care Commission in regulation of health services
- Outline the core standards against which NHS trusts are expected to comply
- Discuss the role of the CYPT as a commissioner and provider of health services

Healthcare Commission

Responsible for Annual Health Check of Health Service providers :

- Core Standards
- Use of resources
- National and local targets
- Improvement reviews
- Shadow assessment Developmental standards

Annual Health Check 2005/6

Based on:

Use of resources

Quality: Core Standards

Existing and new national targets

Improvement reviews

SDH was rated as: Fair and Fair

Standards for Better Health

- Safety
- Clinical and cost effectiveness
- Governance
- Patient focused
- Accessible and responsive care
- Care environment and amenities
- Public health

DOH July 2004

Role of Boards

- To make an annual declaration on the organisations adherence to core standards
- Required to have 'reasonable assurance ' of compliance
- Required to state any significant lapse in the organisation meeting core standard

Assessing Trusts on Core Standards

Defining Core Standards: Guidance published April 2005

- 24 standards broken into 80 elements
- Key pieces of national guidance or legislation relevant to each element

Safety: reducing harm to children and families

- Incident reporting and learning form when things go wrong
- Safety Alert broadcasts, NSPSA alerts
- Child Protection Procedures
- Infection Control policies
- Medicine Management
- Medical Devices

Clinical and Cost effectiveness: benefits based on evidence

- NICE Guidance
- Clinical Supervision
- Continual professional development
- Clinical Audit
- Cross organisational co-operation

Governance: leadership that puts safety and quality at the centre

- Challenging discrimination, promotion of equality and diversity
- Records management
- Professional adherence to codes of conduct
- Compulsory training
- Research governance

Accessible and responsive care: responsive service offering choice

- Choice of service
- Respecting the choices of children and families
- Avoiding delay especially in emergency situations

Patient Focus; Working with children and families with dignity and respect

- Fair complaints process
- Confidentiality of information
- Consent to care
- Providing information on choices and service provision

Care Environment and Amenities: safe private and clean environments

- Safe and clean
- Offer privacy

Public Health: promote and protect health and reduce inequalities

- Provided in accordance with Director of Public health annual report
- Protection in emergency situations e.g.
 Flu pandemic

Developmental Standards

- All standards have associated developmental standards
- Plan to assess standards over next three years
- For 2006/7
 - Safety Acute Trusts
 - Clinical and Cost Effectiveness MH Trusts
 - Public Health- PCTs

Process in place for 2006/7

- Process in place using SDH committee structure
- Evidence collated against each standard
- Governance Committee receive assurance on standards from Directors
- Use of South Coast Audit to test evidence
- SDH Board sign final declaration

Outcome for 2006/7

 Four Standards not met – health records, medicine management, medical devices, compulsory training

Process for 2007/8

- Role of SDH as a health provider to give evidence of Healthcare Standards in CYPT and approve declaration
- Role of CYPT Clinical Governance Board to provide evidence
- Use of South Downs Health Clinical Governance committee
- Information to CYPT Board