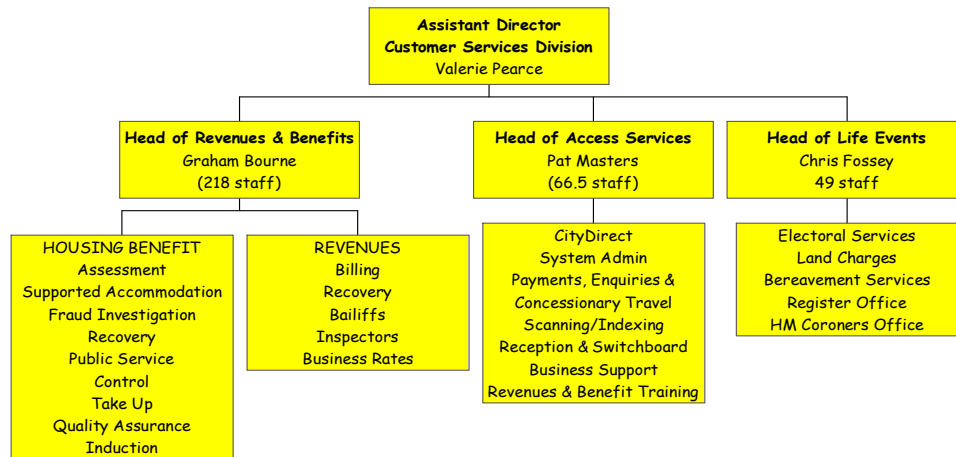


# Introduction to Customer Services Division



- A division that has direct contact with every household and every business within the city.
- We have contact with citizens at key stages of their lives, for example registering a birth, getting married or moving house.
- There are 334 staff approx. mainly located at Priory House and Brighton Town Hall, but also at Hove Town Hall, Woodvale Crematorium, Kings House & Barts House.
- We are an award winning division, being proud holders of 6 Charter Marks.
- We have 11 BVPT's and HB performance feeds into the council's CPA score.

