

Appendix E - New Parking Zones Survey November /December 2015

In November 2015 postcards were sent to all property addresses in 3 areas where a resident parking scheme has been recently introduced or extended into. These areas are in Zones J, R, U and W. The postcard invited people to go online to complete a short questionnaire to tell us how well the parking scheme is working for them and their visitors. A freepost address was also given for people to write to us and give their views. The survey ran from 16 November to 16 December 2015.

Headline Results

Overall

- 69 (67%) of respondents from extensions to Zone J, R, U or W agree or strongly agree that the parking zone works well for them
- 52 (51%) of respondents agree or strongly agree that the parking zone works well for their visitors.

By Zone

- **J:** 21 (65.6%) strongly agree/ agree the residents parking zone works well for me and 12 (37.5%) for their visitors
- **R:** 8 (100%) strongly agree/ agree the residents parking zone works well for me and 8 (100%) for their visitors
- **U:** 14 (48.3%) strongly agree/ agree the residents parking zone works well for me and 14 (48.3%) for their visitors
- **W:** 26 (76.5%) strongly agree/ agree the residents parking zone works well for me and 18 (54.5%) for their visitors.

Full Results

103 people responded to this survey, giving a response rate of 6%. Results can only be considered as indicative not representative because of the low response rate. There were also four responses from people outside the scope of this consultation and these were not included in the analysis.

The table below shows the distribution of responses from each zone and the response rate from each zone. 4 Responses from streets outside of the scope of this consultation were also received.

Zone	Number of properties mailed	Number of responses	Response rate %
J	1132	32	2.8
U	177	29	16.4
R	79	8	10.1
W	337	34	10.1
Total	1725	107	6.2

Respondents were asked if they live, work or own a business in the resident parking area. Responses by zone were as follows¹:

Do you live, work or own a business in the area?	Zone J		Zone R		Zone U		Zone W	
	Number	%	Number	%	Number	%	Number	%
Live	29	90.6	8	100	29	100	34	100
Work	3	9.4	0	0	1	3.4	1	2.9
Own a business	3	9.4	0	0	0	0	0	0

Respondents were then asked two questions about how well the parking scheme works for them and their visitors. 69 (67%) of respondents from extensions to Zone J, R, U or W agree or strongly agree that the parking zone works well for them and 52 (51%) of respondents agree or strongly agree that the parking zone works well for their visitors. For each of the zones this is as follows:

- **Zone J:** 21 (65.6%) strongly agree/ agree the residents parking zone works well for me and 12 (37.5%) for their visitors
- **Zone R:** 8 (100%) strongly agree/ agree the residents parking zone works well for me and 8 (100%) for their visitors
- **Zone U:** 14 (48.3%) strongly agree/ agree the residents parking zone works well for me and 14 (48.3%) for their visitors
- **Zone W:** 26 (76.5%) strongly agree/ agree the residents parking zone works well for me and 18 (54.5%) for their visitors.

The tables below gives more detail:

Zone J		Strongly Agree		Agree		Neither agree nor disagree		Disagree		Strongly disagree	
		No.	%	No.	%	No.	%	No.	%	No.	%
The residents parking zone is working well:	For me	13	40.6	8	25.0	3	9.4	2	6.3	6	18.8
	For my visitors	4	12.5	8	25.0	9	28.1	6	18.8	5	15.6

¹ % do not = 100% in some zones eg where people both live and work in the zone.

Zone U		Strongly Agree		Agree		Neither agree nor disagree		Disagree		Strongly disagree	
		No.	%	No.	%	No.	%	No.	%	No.	%
The residents parking zone is working well:	For me	5	17.2	9	31.0	2	6.9	3	10.3	10	34.5
	For my visitors	6	20.7	8	27.6	3	10.3	5	17.2	7	24.1

Zone R		Strongly Agree		Agree		Neither agree nor disagree		Disagree		Strongly disagree	
		No.	%	No.	%	No.	%	No.	%	No.	%
The residents parking zone is working well:	For me	5	62.5	3	37.5	0	0	0	0	0	0
	For my visitors	4	50	4	50	0	0	0	0	0	0

Zone W		Strongly Agree		Agree		Neither agree nor disagree		Disagree		Strongly disagree	
		No.	%	No.	%	No.	%	No.	%	No.	%
The residents parking zone is working well:	For me	22	64.7	4	11.8	0	0	2	5.9	6	17.6
	For my visitors	12	36.4	6	18.2	3	9.1	3	9.1	9	27.3

Within Zones J, R, U or W the following streets strongly agree or agree as follows:

Zone J		Strongly Agree/Agree		Neither agree nor disagree		Strongly Agree/Disagree	
		No.	%	No.	%	No.	%
The residents parking zone is working well for me	Aberdeen Road	0	0	0	0	0	0
	Brewer Street	1	100	0	0	0	0
	Caledonian Road	0	0	0	0	1	100
	Edinburgh Road	2	100	0	0	0	0
	Inverness Road	0	0	0	0	1	100
	Lewes Road	1	33.3	1	33.3	1	33.3
	Newport Street	2	100	0	0	0	0
	Park Crescent	5	83.3	1	16.7	0	0
Park Crescent Place	0	0	0	0	0	0	

	Park Crescent Road	1	100	0	0	0	0
	Park Crescent Terrace	1	100	0	0	0	0
	Rose Hill	0	0	0	0	0	0
	St Martins Street	1	100	0	0	0	0
	St Mary Magdalene St	2	66.5	1	33.5	0	0
	St Pauls Street	2	66.7	0	0	1	33.3
	Trinity Street	0	0	0	0	0	0
	Union Road	0	0	0	0	0	0
	Upper Lewes Road	3	42.9	0	0	4	57.1
	Total	21	65.6	3	9.4	8	25
The residents parking zone is working well for my visitors	Aberdeen Road	0	0	0	0	0	0
	Brewer Street	1	100	0	0	0	0
	Caledonian Road	0	0	0	0	1	100
	Edinburgh Road	2	100	0	0	0	0
	Inverness Road	0	0	0	0	1	100
	Lewes Road	0	0	1	33.3	2	66.7
	Newport Street	1	50	0	0	1	50
	Park Crescent	3	50	2	33.3	1	16.7
	Park Crescent Place	0	0	0	0	0	0
	Park Crescent Road	0	0	0	0	1	100
	Park Crescent Terrace	0	0	0	0	1	100
	Rose Hill	0	0	0	0	0	0
	St Martins Street	0	0	1	100	0	0
	St Mary Magdalene St	1	33.3	2	66.7	0	0
	St Pauls Street	2	66.7	0	0	1	33.3
	Trinity Street	0	0	0	0	0	0
	Union Road	0	0	0	0	0	0
	Upper Lewes Road	2	28.6	3	42.8	2	28.6
Total	12	37.5	9	28.1	11	34.4	

Zone R		Strongly Agree/Agree		Neither agree nor disagree		Strongly Agree/Disagree	
		No.	%	No.	%	No.	%
The residents parking zone is working well for me	Bolsover Road	8	100	0	0	0	0
The residents parking zone is working well for my visitors		8	100	0	0	0	0

Zone U		Strongly Agree/Agree		Neither agree nor disagree		Strongly Agree/Disagree	
		No.	%	No.	%	No.	%
The residents parking zone is working well for me	Bute Street	8	53.3	0	0	7	46.7
	Hendon Street	2	40	1	20	2	40
	Rochester Street	4	44.4	1	11.1	4	44.4
	Total	14	48.3	2	6.9	13	44.8
The residents parking zone is working well for my visitors	Bute Street	7	46.7	3	20	5	33.3
	Hendon Street	2	40	0	0	3	60
	Rochester Street	5	55.6	0	0	4	44.4
	Total	14	48.3	3	10.3	12	41.4

Zone W		Strongly Agree/Agree		Neither agree nor disagree		Strongly Agree/Disagree	
		No.	%	No.	%	No.	%
The residents parking zone is working well for me	Glendor Road	5	100	0	0	0	0
	Kingsway	1	50	0	0	1	50
	New Church Road	8	100	0	0	0	0
	Norman Road	1	25	0	0	3	75
	Saxon Road	5	71.4	0	0	2	28.6
	Tandridge Road	2	50	0	0	2	50
	Tennis Road	4	100	0	0	0	0
	Total	26	76.5	0	0	8	23.5
The residents parking zone is working well for my visitors	Glendor Road	4	80	0	0	1	20
	Kingsway	0	0	0	0	2	100
	New Church Road	5	71.4	2	28.6	0	0
	Norman Road	0	0	0	0	4	100
	Saxon Road	4	57.1	1	14.3	2	28.6
	Tandridge Road	1	25	0	0	3	75
	Tennis Road	4	100	0	0	0	0
	Total	18	54.5	3	9.1	12	36.4

Respondents were also able to make general comments about the resident parking zone. Comments for each zone were as follows:

Zone J comments	Times mentioned
We need this scheme/ positive comments	5
Cost is too high	5
Don't want the scheme	4
Getting repeat visitors permits is difficult and long-winded	2
I use company vehicles and can't get a permit to move between vehicles	2
Not enough disabled spaces	1
Not enough general spaces	1
Need free 30 minute slots for businesses and shops	1
Two large industrial bins placed in loading bay outside our shop	1
Lack of parking for our customers	1
Still nowhere to park despite the scheme	1
There's always somewhere within the larger Zone J to park	1
Road is much nicer to live in and less traffic	1
Not enough visitor permits	1
Visitors permits should be 24 hours not a set day	1
The scheme is expensive for our business	1
The scheme has caused congestion on Upper Lewes Road	1
It's now dangerous for cyclists on Upper Lewes Rd	1

Zone R comments	Times mentioned
Positive Comments	3
Lots of cars still going the wrong way	2
Bay for motorcyclists outside No. 39 never used	1
Visitors passes too expensive	1
Too expensive	1

Zone U comments	Times mentioned
Difficult to park late in evening/ coming home from work/ people use the area in the evening for free parking/ should be an extension of zone C	19
Postitive comments	6
Not enough spaces	4
Don't want to pay/ cost too high	3
Too many permits given to houses with more than one car	2
It is harder to park now	1
Difficult to park at weekends	1
People are still parking cars on the Double Yellow Lines overnight	1

Zone W Comments	Times mentioned
Positive comments	13
Firmer enforcement is needed	3
Too expensive	2
All permits are too expensive	2
Don't want double yellow lines across driveway	2
Keep it as a light touch scheme	1

There are a number of examples of reasons why schemes are welcomed by residents including this one:

“I work away from home during the week, usually returning on a Friday late afternoon to Brighton. After a 2.5 hour drive from Swindon, up until the new scheme was introduced last December, I routinely had to wait 30-40 minutes to park my car anywhere in Park Crescent. The record was over an hour ten minutes – nearly half the time spent driving from Swindon. Since the new scheme came in, I now regularly find a parking place immediately or within minutes of arrival into Park Crescent.”

Demographic Information

Age	Number	%
18-24	3	3.4
25-34	4	4.5
35-44	22	24.7
45-54	19	21.3
55-64	20	22.5
65-74	11	12.4
75+	10	11.2
Total	89	100

Gender	Number	%
Male	50	52.1
Female	46	47.9
Total	96	100

Do you identify as the gender you were assigned at birth?		
Yes	92	100
No	0	0
Total	92	100

Ethnicity		Number	%
White	White English/ Welsh/ Scottish/ Northern Irish/ British	80	87.0
	White Irish	2	3.3
	Gypsy or Irish Traveller	0	0
	Any other white background	5	5.4
Asian or Asian British	Bangladeshi	0	0
	Indian	0	0
	Pakistani	0	0
	Chinese	0	0
	Any other Asian background	1	1.1
Black or Black British	African	0	0
	Caribbean	0	0
	Any other Black background	0	0
Mixed	Asian & White	2	1.9
	Black African & White	0	0
	Black Caribbean & White	0	0
	Any other mixed background	1	1.1
Any other ethnic group	Arab	0	0
	Any other ethnic group	0	0
Total		92	100

Sexual orientation	Number	%
Heterosexual/ straight	66	89.2
Lesbian/ Gay woman	1	1.4
Gay man	6	8.1
Bisexual	1	1.4
Other	0	0
Total	74	100

Religion or Belief	Number	%
I have no particular religion	35	43.2
Buddhist	1	1.2
Christian	26	32.1
Hindu	0	0
Jain	0	0
Jewish	5	6.2
Muslim	1	1.2
Pagan	0	0
Sikh	0	0
Agnostic	3	3.7
Atheist	10	12.3
Other	0	0
Other philosophical belief	0	0
Total	81	100

Disability	Number	%
Yes, a little	7	7.5
Yes, a lot	5	5.4
No	81	87.1
Total	93	100

Of those who answered “yes”, disabilities were as follows:

Please state the type of impairment which applies to you.	Number
Physical impairment	9
Sensory impairment	0
Learning disability/ difficulty	1
Long-standing illness	5
Mental health condition	1
Autistic Spectrum	0
Development condition	0
Other	0
Total	16

Are you a carer	Number	%
Yes	6	6.4
No	88	93.6
Total	94	100

Of those who answered “yes”, caring responsibilities were as follows:

Who do you care for?	Number
Parent	2
Child with special needs	1
Other family member	0
Partner/ spouse	2
Friend	0
Other	5
Total	10

Armed Forces	Yes		No	
	Number	%	Number	%
Are you currently serving in the UK Armed Forces? (this includes reservists or part-time service, eg: Territorial Army)	1	1.1	87	98.9
Have you ever served in the UK Armed Forces?	6	7.1	79	92.9
Are you a member of a current or former serviceman or woman’s immediate family / household?	6	7.1	78	92.9