

### WRITTEN QUESTIONS FROM MEMBERS OF THE PUBLIC

A period of not more than fifteen minutes shall be allowed at each ordinary meeting for questions submitted by members of the public who either live or work in the area of the authority.

i) The following written question has been received from Valerie Paynter.

**“I have already reported pointing mortar falling onto my own windows from on high but two tenants from Conway Court have spoken to me about wet concrete setting hard on their windows. One tenant requested and got set concrete removed, but says the glass was left scratched by the Bulgarian concrete workers' tools. Can you tell me, please, why the council is unable to get Mears to protect the glass, and UPVC on newly installed windows from slopped and SETTING concrete being put into drilled out banding areas during work directly adjacent to and above individual window areas?”**

(ii) The following written question has been received from Diane Montgomery.

**“The Living Rent campaign support the aims and recommendations of the Private Rented Sector scrutiny panel and ask if they could be one of the groups involved in the Rent Smart Partnership Agreement?”**

(iii) The following written question has been received from Jacqueline Madders.

**"Will the council consider reviewing the customer service policy in the housing departments, to having recorded phone calls in line with other businesses to prevent the constant intimidation and bullying that so many are experiencing ?”**

