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| Subject: | Public Involvement – Written Questions | | |
| Date of Meeting: | 21 November 2012 | | |
| Report of: | Interim Lead for Chief Executive Services | | |
| Contact Officer: | Name: | Ross Keatley | Tel: 29-1064 |
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| Key Decision: | No | | |
| Wards Affected: | All | | |

FOR GENERAL RELEASE**WRITTEN QUESTIONS FROM MEMBERS OF THE PUBLIC**

A period of not more than fifteen minutes shall be allowed for questions submitted by a member of the public who either lives or works in the area of the authority at each ordinary meeting of the Committee.

Every question shall be put and answered without discussion, but the person to whom a question has been put may decline to answer. The person who asked the question may ask one relevant supplementary question, which shall be put and answered without discussion.

The following written question has been received from members of the public.

(a) Ms Valerie Paynter

“On January 1st, 2012, walk-in access to hard-copy planning applications was withdrawn by this council. Development Control insist people make do with online material, with or without City Direct staff assistance. 35-50% of mainly older people cannot use a computer and whilst an appointment can be sought to view the case officer’s hard copy at his/her convenience, the chances of many dozens adequately accessing the officer’s hard copy of the Hove Square application will be zero?

It is unreasonable to insist the untutored study hundreds of pages online. Will you provide hard-copy access to applications over, say, 50 pages?”

